



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Ageing and Technology
Date: 15 June 2016

Present: Karen McDougale, Sandy Johnson-Jones, Sally Warnes, Lynda Hutchinson, Andrew Davies, Sadie Goddard-Wrighton
Clare Kelly (minutes).

Apologies: Marianne Lewis, Christine O'Brien, Vanessa Leane

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">Welcome and apologies.	
Election of chair person	The election of a chair person was discussed, however the group would like to wait until there are more members at the meeting to make a final decision, and therefore this has been added to the next agenda.	

Training manual,
film, project plan

Sally briefly revisited the project plan and the following was discussed:

- How to choose an app that suits you
- Teaching an older person how to use an Ipad and upload the package/training material on I Tune U
http://www.apple.com/au/education/ipad/itunes-u/?&cid=wwa-au-kwgo-features-slid-&mnid=sHFpn1Fb-dc_mtid_2092508h39897_pcrd_54539039612_&muid=efb0e106-b020-45a2-b54d-b26e41fed690&mtid=2092508h39897&aosid=p238
- Undertake a needs analysis to find out the target audience and what their needs are
- Teach people basic things like banking, finance app, my gov, Google search
- Possibly focus just on Tablets and smart phones, rather than computers
- Need to speak with Vanessa (St John, Flourishing Life Program) to see what they have already got in place regarding training
- Possibly create a manual where you can pull out different aspects, step by step. For example, learn how to select an app.
- The training manual can tap into people that are isolated as well as building in a safety component in the resource.

Below is the updated project Plan:

SSRG Project Plan	
	
Coordinator	Sally Warnes
Workgroup Title	Ageing and Technology
Definition	“Assistive devices and technologies are those whose primary purpose is to maintain or improve an individual’s functioning and independence to facilitate participation and to enhance overall well-being. They can also help prevent impairments and secondary health conditions.”(WHO 2016)

Lynda to email a link from the Bureau of Statistics relating to older people using the computer.

	Purpose & Objectives	<ul style="list-style-type: none"> • Encourage and promote the use of technology to older people • Develop appropriate training materials for older people to successfully engage with computers and tablets 	
	Background. Summary of available data/issues	<p>There is much discussion and research currently being done into Assistive Technologies (ATs) and Information and Communication Technologies (ICTs) which may improve quality of life, extend length of community participation, improve physical health and wellbeing, delay the onset of serious health problems and reduce family and care-giver burden.</p>	
	Key Issues Identified (group brainstorm)	<ol style="list-style-type: none"> 1. Education of older people, including those already using technology 2. Learning about the internet 3. How to select the best app 4. Facebook 	

	Project description	<ul style="list-style-type: none">• This project would require engaging a social work student from Flinders University.• The student would work with the SSRG Project Officer, Vanessa Leane and the Ageing and Technology Workgroup to produce a training film and booklet which demonstrates ways that a volunteer, carer or service provider can support an older person to learn or engage with computers and/or tablets to explore, discover and enjoy.• The project will be supported through work already achieved by Flourishing Lives (Vanessa Leane) and utilizing the expertise of her staff and volunteers.• Workgroup members will support the development of the training, give feedback, trial it and support evaluation of the final package.• Training methodology will include adult learning principles, working with strengths, appreciative inquiry.• The training will be evaluated by consumers during trial sessions.	
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	<p>Stakeholders</p>	<p>RSB ACNA ECH City of Mitcham Resthaven ECH - Smart & Assistive Technology Carers SA ACH Holdfast Bay Council City of Onkaparinga St Johns Flinders University TAFE – make contact with TAFE about the project, find out what would assist students and incorporate into resource</p>	
	<p>Level of Impact anticipated: Outline degree of impact the outcome may have and what area it may have impact</p>	<p>Positive impact for older people by increasing exposure, understanding and benefits of using communication technologies.</p>	
<p>Information sharing</p>	<p>Lynda – ECH Studies are underway regarding the movements of people in their homes. Cameras record the pattern of their activities. This could be used for safety and security purposes if the older person has a fall. However, there may be some ethical or moral issues with recording the person’s movements regarding peoples’ rights to privacy.</p> <p>Karen – Resthaven Offering respite in a holiday home at the beach - sleeps 6 people, care worker can be organised.</p> <p>Sandy – Onkaparinga Council</p>		

	<p>Social program is very busy offering a varied program of activities for Onkaparinga residents.</p> <p>Andrew – RSB Tech Fest expo drew in 243 people and the event was covered by channel 7. Andrew has offered to hold the next meeting at RSB at Noarlunga office and he will be able to show us the technology on display.</p>	
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Next meeting date: Wednesday 20 July 2016

Time: 2.00 - 4.00 pm,

Venue: Meeting room 2, City of Onkaparinga