



SOUTHERN SERVICES
REFORM GROUP

SSRG Steering Committee Meeting

28 November 2022

Chair: Janine Callegari (Care and Share)

Location: Marion Hotel

Present: Maria Shialis (SSRG), Rima Sallis (City of Marion), Tania Robertson (ACNA), Sarah Nicholas (ARAS), Lynette Fisher (ARAS), Melinda Olsson (NVTN), Grant Edwards (Aged Care Alternatives), Vicki Kanakaris (Multicultural Aged Care)

Apologies: Lui Di Venuto (City of Onkaparinga), Katrina Head (City of Mitcham), Kate Strauss (Kalyra Communities), Carly Hamilton (Baptist Care), Jayne Eckermann (Camden Community Care), Kacey Hunt (Anglicare SA), Roy Inglis (Dept of Health), Maria Chabrel (APM), Prue Neumann (Life Care), Carol Linder (Catalyst Foundation), Jacqui Bowden (GOCSA), Molly Salt (Alwyndor), Bronwyn Harding (ACH)

Agenda Items	Discussion	Actions
1. Welcome and apologies	Welcome and apologies	
2. Introductions and review of previous minutes	Introductions were made Previous minutes reviewed and accepted	

<p>3. Guest Speakers</p>	<p>a. Lynette Fisher, Community Engagement Liaison Officer (CELO), ARAS</p> <p>Lynette provided an overview of ARAS and the role of advocacy with older persons, and shared updates regarding ARAS’s services and role in the community. The following new programs were discussed with the group:</p> <ul style="list-style-type: none"> • <u>Home Care Check-In</u> The Home Care Check-In Project will undertake safety checks in a preventative manner and refer to support organisations as an extended linkage service, when clients have been deemed to be vulnerable due to social isolation, risk of harm or neglect. Targeting older people in the community that may not access services, nor have strong family and community support, isolating them with minimum personal contact. To qualify the older person will have already be in receipt of a My Aged Care or CHSP package, or has been assessed and awaiting a home care package. • <u>Financial Advocate</u> Provide specialist financial advocacy related to aged care service costs, including home care fees and statements. Provide advocacy, information, elder abuse and community education for older people and their representatives across the state. Develop and deliver information to support the older persons knowledge and understanding of aged care service costs. 	
<p>4. Discussion & Update</p>	<p>a. Aged Care Reforms – Reforming in-home aged care</p> <p>The group had a discussion on the Aged Care Reforms, including assessments, upcoming webinars, and providers concerns. Other topics were mentioned, as below.</p> <p>Sector Support & Development (SSD)</p> <p>It has been announced that SSD will be extend until June 2024. This means that SSRG will continue and encourages engagement through this time.</p>	

Serious Incident Response Scheme (SIRS)

Serious Incident Response Scheme (SIRS) for home services will be effective from 1 December 2022. Over the last several months the Aged Care Quality and Safety Commission have held a three part webinar series on SIRS for home services. These can be accessed via their YouTube channel. To view the recordings, click on the links below.

- [SIRS for home services webinar 1 - Introduction to the SIRS: Incident management systems](#)
- [SIRS for home services webinar 2 - SIRS reportable incidents](#)
- [SIRS for home services webinar 3 - Reporting under the SIRS](#)

Provider Governance

From 1 December, new governance responsibilities will apply to Australian Government-funded aged care providers of residential care, home care, and flexible care. Page 7 indicates this does not apply to CHSP. For further information, click on the link.

<https://www.agedcarequality.gov.au/resources/provider-responsibilities-relating-governance-guidance-approved-providers>

Upcoming Webinars

- 6 December 2022 – [Webinar: Digital Transformation Tech Talk - Ageing and Aged Care Engagement Hub \(health.gov.au\)](#)
- 7 December 2022 – [Webinar: Reforming in-home aged care update - Ageing and Aged Care Engagement Hub \(health.gov.au\)](#)

	<p>Grant Opportunity</p> <ul style="list-style-type: none"> • CLOSES Monday 12 December 2022 – Grant opportunity: Respite care for people with dementia and carers - Ageing and Aged Care Engagement Hub (health.gov.au) <p>Consultations</p> <ul style="list-style-type: none"> • Independent Capability Review of the Aged Care Quality and Safety Commission – closes 2 December 2022 Independent Capability Review of the Aged Care Quality and Safety Commission - Australian Government Department of Health - Citizen Space • Dementia Action Plan Public Consultation – closes 31 January 2023 National Dementia Action Plan – Public consultation - Australian Government Department of Health - Citizen Space <p>Director ID Information</p> <p>Director identification number - You need a director identification number (director ID) if you're a director of any company, registered Australian body, registered foreign company or Aboriginal and Torres Strait Islander corporation. For further information, click on the link below.</p> <p>Director identification number Australian Business Registry Services (ABRS)</p> <p>b. 2022 Reflections</p> <p>The group reflecting on this year’s experiences, aspects that worked well, and sharing strategies for 2023. Such things included 2024 extension, Regional Reform Forums, consistent information, and engagement through networks.</p>	
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<p>5. What's coming up?</p>	<p>a. 2023 Exec & Steering Meeting Dates</p> <p>Meetings are held on Mondays, at the City of Marion. The Exec Committee meets 1.30 – 2pm, and the Steering Committee meets 2 – 4pm. Meetings will be held hybrid (face-to-face and online at the same time).</p> <ul style="list-style-type: none"> • 27 March • 22 May • 24 July • 25 September • 27 November <p>b. Regional Reform Forum</p> <p>SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum in May 2023.</p> <p>More information and Keynote Speakers to be announced in 2023.</p> <p>c. 2023 SSRG Projects & Activities</p> <p>SSRG gave an overview of the projects and activities set for the next six months and beyond. The group discussed potential projects and activities that they would like to see in 2023. These included:</p> <ul style="list-style-type: none"> • Training/information video (or something of a sort) on the Reforms, Standards and SIRS. Easy to understand. Tailored for volunteers and the wider population. • Wellbeing and resilience training • Calendar 2024 	
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<p>6. SSRG Project Officer Update 28 November 2022</p>	<p>COVID-19</p> <ul style="list-style-type: none"> • A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to sahealth.sa.gov.au/COVID2019. • Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues. <p>SSRG Website</p> <ul style="list-style-type: none"> • Maintaining website <p>Hot Topic Interactive Webinar</p> <ul style="list-style-type: none"> • Hosted by SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce delivered 10-11am, via Zoom. • This year’s Hot Topic theme is Reforms, Milestones & Actions. • “Reforms on the go!” held Thursday 29 September. Attendees: 35 • “Hot or Not?!? Licorice All Sorts” held Thursday 10 November. Attendees: 15 <p>Pathways Workgroup</p> <ul style="list-style-type: none"> • The workgroup meets monthly to find workable solutions to address problems where possible by using discussions, brainstorming and research to develop and implement ways to improve processes for both providers and consumers. • The purpose and objective of the workgroup is to: 	
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- Support the successful implementation of the aged care reforms
- Support each other during the reform process
- Identify solutions to address issues of concern
- Pathways Workgroup has participants (n=5) attending from Southern metro region via zoom. Attendees: 5.

Social Programs Workgroup

- The Social Programs Workgroup has participants (n=15) attending from Southern metro region (and a few from the East). Average attendees per meeting: 5.
- Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs.
- Meetings held online. In 2023 meetings will be bi-monthly.

Dementia Carers Co-Production Workgroup

- City of Onkaparinga Wellness for Carers (Respite Program) and City of Mitcham working with the workgroup to co-design a resource to give to new carers joining the respite program. The carers are exploring a wellness approach.
- The project developed is the Carers Toolbox and published in September 2022. The resource, in the form of a book, aims to assist carers in navigating experiences of day-to-day life.
- Pre (September) and Post (Nov/Dec) survey to be undertaken, to gain feedback ready for second print in January 2023.
- Workgroup reviewing Carer Resource and aiming to push through marketing in coming month.

	<p>Quad-Council Initiatives</p> <p>New Wellbeing Program</p> <ul style="list-style-type: none"> • Supporting the quad-council collaboration with a new wellbeing program. <p>SA Collaborative Projects</p> <p>One Step Further Regional Reform Forum</p> <ul style="list-style-type: none"> • SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum on Friday 28 October 2022, 9.30am – 3.00pm at Grunthal Brew, Verdun. • Keynote Speaker: Nick Morgan, Assistant Secretary, Support at Home Branch, Department of Health and Aged Care. • Registrations: 68; Organisations represented: 44 • Forum Summary Report to be distributed to each network/taskforce, and to federal and state representatives. <p>Are we there yet? Regional Reform Forum</p> <ul style="list-style-type: none"> • SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum in May 2023. • More information and Keynote Speakers to be announced in 2023 	
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	<p>National Sector Support & Development</p> <ul style="list-style-type: none"> • Attending National Sector Support & Development (SSD) meetings. • Expanding network/relationships with National SSD. Sharing and collaborating on sector opportunities (i.e. workshops, information, etc.) <p>Aged Care Reforms</p> <ul style="list-style-type: none"> • Attending webinars and forums/workshops held by Department of Health and Aged Care. <p>Annual Report</p> <ul style="list-style-type: none"> • Completed Annual Report and submitted to FAM on 3 November 2022. <p>SSRG Projects 2023</p> <ul style="list-style-type: none"> • Forward planning projects and activities for 2023. 	
<p>7. Information Sharing</p>	<p>Information sharing was undertaken through an informal networking facilitation.</p>	

Next Meeting: Monday 27 March 2023

Time: 2.00 - 4.00 pm (Exec meets 1.30 – 2.00pm)

Venue: City of Marion