



SOUTHERN SERVICES
REFORM GROUP

SSRG Steering Committee Meeting
26 September 2022

Chair: Maria Shialis (SSRG)

Location: City of Marion & Online

Present: Lui Di Venuto (City of Onkaparinga), Prue Neumann (Life Care), Sarah Nicholas (ARAS), Melinda Olsson (NVTN), Michelle Young (City of Marion), Carrie Henderson (City of Mitcham), Natasha Linn (ACNA), Maria Chabrel (APM), Vandana Rathore (Multicultural Aged Care), Roy Inglis (Department of Health & Aged Care), David Frazer (Department of Health & Aged Care), Marc Apolloni (Adelaide PHN)

Apologies: Tania Robertson (ACNA), Janine Callegari (Care and Share), Rima Sallis (City of Marion), Grant Edwards (Aged Care Alternatives), Molly Salt (Alwyndor), Katrina Head (City of Mitcham), Carol Linder (Catalyst Foundation), Kate Strauss (Kalyra Communities), Carly Hamilton (Baptist Care), Jacqui Bowden (GOCSA), Jayne Eckermann (Camden Community Care), Tali Warnock (Anglicare SA)

Agenda Items	Discussion	Actions
1. Welcome and apologies	Welcome and apologies Joanna Golaszewska (Multicultural Aged Care - MAC) resigned and now Vandana Rathore will be representing MAC. Tali Warnock (Anglicare SA) has resigned.	

<p>2. Introductions and review of previous minutes</p>	<p>Introductions were made</p> <p>Previous minutes reviewed and accepted</p>	
<p>3. Guest Speakers</p>	<p>a. Adelaide PHN – HealthPathways South Australia (SA)</p> <p>Guest speakers Marc Apolloni gave a presentation about the HealthPathways South Australia (SA).</p> <p>HealthPathways South Australia (SA) is an online access to evidence-based clinical pathways and local referral information, specific to the South Australian context.</p> <p>HealthPathways: https://southaustralia.communityhealthpathways.org/LoginFiles/Logon.aspx?ReturnUrl=%2f</p>	<p>Maria has PowerPoint presentation, if anyone would like to access.</p>
<p>4. Discussion & Update</p>	<p>a. Aged Care Reforms – Reforming in-home aged care</p> <p>i. Consultations Calendar & Service List Survey Result</p> <ul style="list-style-type: none"> - Consultation Paper No.1 – A new model for regulating aged care, released 7 September 2022 - Program Discussion Paper still to be released <p>ii. Webinars:</p> <ul style="list-style-type: none"> - Reforming in-home aged care and regulation update (31 August) - Introduction to aged care reforms – a regulatory perspective (8 & 13 September) <p>iii. Aged Care Engagement Hub</p> <p>iv. In-home Aged Care Service List Survey outcomes</p>	

	<p>The aged care reforms were discussed along with future milestones, with reference to the above documents and webinars were discussed.</p> <p>The Consultation Calendar was updated on 6 September and no longer includes dates.</p> <p>For those interested, the SSRG Pathways Workgroup focusses on the reforms and meets monthly to find workable solutions to address issues. If interested in being part of the workgroup, please contact the SSRG Project Officer.</p> <p>b. Serious Incident Response Scheme (SIRS)</p> <p>Links to related SIRS resources</p> <p>Find out more information about having an effective Incident Management System (IMS), or about the sector reforms, on the Commission’s website:</p> <ul style="list-style-type: none"> • What is an effective incident management system? Serious Incident Response Scheme fact sheet • Effective incident management systems: Best practice guidance • Aged care reforms – an overview fact sheet • Aged care reforms – a regulatory perspective fact sheet. 	
<p>5. What’s coming up?</p>	<p>a. Hot Topic: Reforms on the go!</p> <ul style="list-style-type: none"> • Hosted by SSRG and the Hills Positive Ageing Project, delivered 10-11am, via Zoom. • This year’s Hot Topic theme is Reforms, Milestones & Actions. • “Reforms on the go!” scheduled for Thursday 29 September. Registrations still open. • “Hot or Not?!? Licorice All Sorts” scheduled for Thursday 10 November. 	

	<p>b. One Step Closer Regional Reform Forum</p> <ul style="list-style-type: none"> • Forum is co-hosted by the Collaborative Project Officers from Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce, Hills Positive Ageing Project, Riverland Murray Coorong Taskforce and Southern Services Reform Group. • Scheduled for Friday 28 October 2022, 9.00am – 3.00pm at Grunthal Brew, Verdun. • Keynote Speaker: Nick Morgan, Assistant Secretary, Support at Home Reform Branch, Department of Health & Aged Care. 	
<p>6. SSRG Project Officer Update 26 September 2022</p>	<p>COVID-19</p> <ul style="list-style-type: none"> • A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to sahealth.sa.gov.au/COVID2019. • Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues. <p>SSRG Website</p> <ul style="list-style-type: none"> • Maintaining website <p>Hot Topic Interactive Webinar</p> <ul style="list-style-type: none"> • Hosted by SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce delivered 10-11am, via Zoom. 	

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Pathways Workgroup

- The workgroup meets monthly to find workable solutions to address problems where possible by using discussions, brainstorming and research to develop and implement ways to improve processes for both providers and consumers.
- The purpose and objective of the workgroup is to:
 - Support the successful implementation of the aged care reforms
 - Support each other during the reform process
 - Identify solutions to address issues of concern
- Pathways Workgroup has participants (n=5) attending from Southern metro region via zoom. Attendees: 5.
- Project: "Recruitment Super Highway" trial undertaken. Successful outcome of recruitment phase undertaken by an organisation. Continuing to look for future opportunities.

Resource Guide: Responding to High Risk Vulnerable Older People

- This was a previous project undertaken by the Aged Care Pathways Workgroup. Due to an enquiry and the significance of the resource, the resource guide has been updated. It will be distributed amongst the network and made accessible via the SSRG website under the Resource tab.

	<p>Social Programs Workgroup</p> <ul style="list-style-type: none"> • The Social Programs Workgroup has participants (n=25) attending from Southern metro region (and a few from the East). Average attendees per meeting: 11. • Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs. • Meetings will be held face-to-face, according to COVID-19 restrictions. In the event of tightened restrictions, meetings will be held online. <p>Dementia Carers Co-Production Workgroup</p> <ul style="list-style-type: none"> • City of Onkaparinga Wellness for Carers (Respite Program) and City of Mitcham working with the workgroup to co-design a resource to give to new carers joining the respite program. The carers are exploring a wellness approach. • The project developed is the Carers Toolbox and published in September 2022. The resource, in the form of a book, aims to assist carers in navigating experiences of day-to-day life. • Pre (September) and Post (Nov/Dec) survey to be undertaken, to gain feedback ready for second print in December 2022. • Workgroup reviewing Carer Resource and aiming to push through marketing in coming month. <p>Quad-Council Initiatives</p> <p>New Wellbeing Program</p> <ul style="list-style-type: none"> • Supporting the quad-council collaboration with a new wellbeing program. 	
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	<p>SA Collaborative Projects</p> <p>Same Same but Different Regional Reform Forum</p> <ul style="list-style-type: none">• SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum on Friday 20 May.• Forum Summary Report distributed to each network/taskforce, and to federal and state representatives. <p>One Step Further Regional Reform Forum</p> <ul style="list-style-type: none">• SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum on Friday 28 October 2022, 9.30am – 3.00pm at Grunthal Brew, Verdun.• Keynote Speaker: Nick Morgan, Assistant Secretary, Support at Home Branch, Department of Health and Aged Care.• Registrations open until 21 October (or until sold out). <p>National Sector Support & Development</p> <ul style="list-style-type: none">• Attending National Sector Support & Development (SSD) meetings. <p>Aged Care Reforms</p> <ul style="list-style-type: none">• Attending webinars and forums/workshops held by Department of Health and Aged Care.	
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	<p>Activity Work Plan</p> <p>Completed Activity Work Plan (AWP) and submitted to FAM on 30 August 2022.</p>	
<p>7. Join Aged Care Quality & Safety Commission webinar held online at 3 – 4pm and group discussion</p>	<p><u>Introduction to the Serious Incident Response Scheme: Incident management systems</u></p> <p>The Aged Care Quality and Safety Commissioner Janet Anderson PSM and a panel of speakers for a discussion about effective incident management systems (IMS) in the home services sector. The webinar outlined the important link between an effective IMS, good internal reporting processes, preventing, responding and learning from incidents, and the Serious Incident Response Scheme (SIRS). The webinar also covers the clinical management of incidents, and insights about IMS compliance by the home service sector.</p> <p>The webinar include a moderated Q&A session and we encourage you to submit any questions you may have in advance, via the webinar registration page.</p> <p>The webinar is recorded and available online for on-demand viewing by clicking HERE. The webinar handout can be accessed by clicking HERE.</p> <p>This webinar is the first of a series of 3 SIRS webinars hosted by the Commission in the lead-up to 1 December 2022. Visit www.agedcarequality.gov.au/reforms webpage for further details about the other webinars in our aged care sector reforms webinar series. Registration for webinars open a week prior to the scheduled event.</p>	

Next Meeting: Monday 28 November 2022

Time: 2.00 - 4.00 pm (Exec meets 1.30 – 2.00pm)

Venue: TBA