



SOUTHERN SERVICES
REFORM GROUP

**SSRG Steering Committee Meeting
20 September 2021**

Chair: Carole Philp (Resthaven)

Location: Face-to-face & Online

Present: Maria Shialis (SSRG), Lui Di Venuto (City of Onkaparinga), Rima Sallis (City of Marion), Monica Du Plessis (City of Holdfast Bay), Janine Callegari (Care and Share), Sarah Nicholas (Kalyra Communities)

Apologies: Tania Robertson (ACNA), Tali Warnock (Anglicare), Cathy Wiseman (City of Marion), Katrina Head (City of Mitcham), Roy Inglis (Dept of Health), Carly Hamilton (Baptist Care), Anne Higginson (Life Care), Kelly Quinlan (ACH), Joanna Golaszewska (Multicultural Aged Care), Prue Newman (Life Care), Carol Linder (Catalyst Foundation), Jayne Eckermann (Camden Community Care), Tania Westwood (Southern Adelaide Local Health Network), Lynne Hosking (APM), Molly Salt (Alwyndor), Grant Edwards (Aged Care Alternatives)

Agenda Items	Discussion	Actions
1. Welcome and apologies	Welcome and apologies	
2. Introductions and review of previous minutes	Introductions were made Previous minutes reviewed and accepted	
3. Discussion	a. “Let’s Dive into... Workforce” Forum The group discussed a range of issues regarding workforce. There were four key questions asked of the group. These would then help support and provide a foundation for forum being held in October.	

The below feedback to the following questions were given.

What are some of the key issues trending right now?

- Casualization and multiple jobs and job security
- Relying on someone else's income, pocket money supporting
- Organisations not taking on clients
- Cultural needs and staffing needs.
- Different expectations of cultural backgrounds.
- Transport: getting between clients, relying on public transport
- Have we over promised CDC?? – when the system can't support fully, in consideration of workforce and outputs, and client expectations.
- Staff training and feeling comfortable in dealing with situations/day-to-practices
- Versatility of workforce skills
- Suitability of staff to role and clients
- Time spent in getting it suitable
- Low pay and fairness of wages
- Attracting younger workforce
- Potential staff and their expectations of the role
- Vaccination status

What is needed to support the workforce and organisations?

- Providing more information about the role, etc. and realistic expectations
- Making sure orientation is suitable, not overwhelming.
- 'try before you buy'
- Cert 3 quality outcomes in skills
- Res and Comm working better together (pay rates are different, COVID restrictions)
- Video "a day in the life" realistic depiction of working in the role. ACNA do role plays of scenarios.

	<p>If you could have one wish, what would it be?</p> <ul style="list-style-type: none"> • Cert 3 consistency • Hands-on experience • Bridge the gap in communication between old people and younger people • Pathway growth within the organisation and support and experience • Contribution to society and where they fit in • Better funding and appropriate awards, to therefore be able to deliver (funding closer to a unit cost) <p>What would you like to see at the Workforce Forum?</p> <ul style="list-style-type: none"> • Government representatives to listen and take on board what is being said • What is happening overseas?? Learnings • Organisation success stories, what has worked well • Good news stories 	
<p>4. SSRG Project Officer Update 20 Sept 2021</p>	<p>COVID-19</p> <ul style="list-style-type: none"> • A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to sahealth.sa.gov.au/COVID2019. • Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues. <p>SSRG Website</p> <ul style="list-style-type: none"> • Maintaining website <p>Hot Topic Interactive Webinar</p> <ul style="list-style-type: none"> • Hosted by SSRG and the Hills Positive Ageing Project, delivered via Zoom. • “Governing Governance – Standard 8” scheduled for Thursday 24 June, 10-11am. Presenter: Glynis Rosser, Standards Wise. <i>*Postponed to a later date.</i> 	

	<ul style="list-style-type: none"> • Assistive Technology and Wellness and Reablement have been rescheduled for Nov/Dec event. <p>Dementia Carers Co-Production Workgroup</p> <ul style="list-style-type: none"> • City of Onkaparinga Wellness for Carers (Respite Program) and City of Mitcham working with the workgroup to co-design a resource to give to new carers joining the respite program. The carers are exploring a wellness approach. <p>Social Programs Workgroup</p> <ul style="list-style-type: none"> • The Social Programs Workgroup has participants (n=25) attending from Southern metro region (and a few from the East). Average attendees per meeting: 11. • Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs. • Meetings will be held face-to-face, according to COVID-19 restrictions. In the event of tightened restrictions, meetings will be held online. <p>Ageing and Technology Workgroup</p> <ul style="list-style-type: none"> • The group is exploring how the Tech for Wellbeing site can potentially compliment and support the training that is delivered to older people in the libraries. There is interest by the four southern metro libraries to potentially use the training for their staff and volunteers. • It is anticipated that training sessions will occur in the coming months – an email has been sent to prompt stakeholders to nominate training dates. <i>*Postponed until further notice, due to COVID-19</i> <p>Quad-Council Initiatives</p> <p>2022 Calendar</p> <ul style="list-style-type: none"> • SSRG working in partnerships with cities of Holdfast Bay, Marion, Mitcham and Onkaparinga, and in collaboration with community members, to deliver 2022 Calendar. Estimated publish/distribution date: mid-November. <p>Moving Towards Wellness</p> <ul style="list-style-type: none"> • Workshops postponed until further notice, due to capacity and COVID. 	
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	<p>SA Collaborative Projects</p> <p>Let's Dive Into... Workforce Forum</p> <ul style="list-style-type: none"> SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver forum on Friday 22 October, 9.30am – 3.30pm at Chiton Rocks SLSC, Hayborough. <p>CHSP online Community of Practice</p> <ul style="list-style-type: none"> DoH official launch in late November. 25 Moderators across 17 organisations in Australia. 	
<p>5. Information sharing</p>	<p>The group had a general discuss.</p>	

Next Meeting: Monday 29 November 2021
Time: 2.00 - 4.00 pm (Exec meets 1.30 – 2.00pm)
Venue: TBA