



SOUTHERN SERVICES
REFORM GROUP

**SSRG Steering Committee Meeting
25 July 2022**

Chair: Janine Callegari (Care and Share)

Location: City of Marion & Online

Present: Maria Shialis (SSRG), Lui Di Venuto (City of Onkaparinga), Rima Sallis (City of Marion), Tania Robertson (ACNA), Sarah Nicholas (ARAS), Joanna Golaszewska (Multicultural Aged Care), Jacqui Bowden (GOCSA), Melinda Olsson (NVTN), Carol Linder (Catalyst Foundation), Deb Auricht (Catalyst Foundation), Lesley Habel (Adelaide PHN)

Apologies: Molly Salt (Alwyndor), Prue Neumann (Life Care), Katrina Head (City of Mitcham), Kate Strauss (Kalyra Communities), Carly Hamilton (Baptist Care), Jayne Eckermann (Camden Community Care), Tali Warnock (Anglicare), Grant Edwards (Aged Care Alternatives), Roy Inglis (Dept of Health)

Agenda Items	Discussion	Actions
1. Welcome and apologies	Welcome and apologies Resignation from Committee – Monica Du Plessis, City of Holdfast Bay	
2. Introductions and review of previous minutes	Introductions were made Previous minutes reviewed and accepted	

<p>3. Guest Speakers</p>	<p>a. Lesley Habel, Older Persons, Aged Care and Palliative Care Lead, Adelaide PHN</p> <p>The Commonwealth have tasked Adelaide PHN to commission the Care Finder Program. Seven providers will be transitioning and then will go out to market to contract other providers.</p> <p>Care Finder:</p> <p>https://www.health.gov.au/resources/publications/care-finder-policy-guidance-for-phns</p> <p>Webinar on the Care Finder Program and PHN initiatives scheduled for Wednesday 27 July 2022, 5.30 – 6.15pm online. Webinar invitation to be sent out to attendees.</p> <p>Below is a list of documents on some of the initiatives Adelaide PHN is currently undertaking.</p> <p>Telehealth/out of hours/early intervention:</p> <p>https://www.health.gov.au/initiatives-and-programs/phn/how-we-support-phns/aged-care</p> <p>Supporting Emotional Wellness in Aged Care:</p> <p>https://adelaidephn.com.au/our-work/our-activities/directory-of-services-programs/primary-mental-health-care-services-in-residential-aged-care-facilities-supporting-emotional-wellness-in-aged-care</p> <p>HealthPathways:</p> <p>https://southaustralia.communityhealthpathways.org/LoginFiles/Logon.aspx?ReturnUrl=%2f</p> <p>Greater Choice for At Home Palliative Care:</p> <p>https://www.health.gov.au/initiatives-and-programs/greater-choice-for-at-home-palliative-care-measure</p>	<p>ACTION: MARIA</p> <p>To forward contact details (of those present at the meeting) to Adelaide PHN, to be included in their network mailing list.</p> <p>Organise Adelaide PHN to present HealthPathways at the next Steering Meeting (September).</p>
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<p>4. Discussion & Update</p>	<p>a. Aged Care Reforms – new Support at Home</p> <p>i. ACCPA’s ‘Let’s talk about the Support at Home transition’ online symposium – Wednesday 20 July 2022</p> <p>This webinar was aimed at CHSP providers to join in on the transition conversation. This free event included updates from the Aged & Community Care Providers Association (ACCPA) and the Department of Health and Aged Care (Nick Hartland) on the transition process. There was a panel discussion with members of the Support at Home Alliance about getting home support right the first time, followed by a panel of CHSP providers sharing what they are doing to ‘get it right’. The online symposium had over 400 participants.</p> <p>ACCPA’s Position Paper is available online for reading.</p> <p>The group had a general conversation regarding the webinar.</p> <p>b. CHSP Manual Updates – July 2022</p> <p>The CHSP Manual 2022-2023 was updated on 4 July 2022 and can be accessed on the Department of Health and Aged Care website. A summary document of the CHSP Manual changes can be accessed on the website. The update reflects program changes for the one-year 2022-2023 extension.</p> <p>The group discussed the changes.</p> <p>Also noting the new Government name change of ‘Department of Health’ to ‘Department of Health and Aged Care’.</p>	
<p>5. What’s coming up?</p>	<p>a. Disability, Ageing and Lifestyle Expo, Catalyst Foundation</p> <p>Catalyst Foundation will be holding the Disability, Ageing and Lifestyle Expo on Friday 28 and Saturday 29 October 2022. Due to popularity, the event this year is held over two days. A diverse range of activities will be featured over the two days.</p>	<p>ACTION: MARIA To send out information via email to SSRG Network Distribution List, once received from Deb, Catalyst Foundation.</p>

	<p>Catalyst explored with the group possible ways of getting the word out and encouraging attendance. Flyers to be distributed shortly.</p> <p>The group brainstormed on different strategies to get the word out. This included distributing to libraries, newsletters, social media and bus trips.</p> <p>b. Who's Who in the Zoo Regional Reform Forum</p> <ul style="list-style-type: none"> • Forum is co-hosted by the Collaborative Project Officers from Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce, Hills Positive Ageing Project, Riverland Murray Coorong Taskforce and Southern Services Reform Group. • Scheduled for late October 2022, 9.30am – 3.30pm at Monarto Zoo. • Guest speakers to be announced. 	
<p>6. SSRG Project Officer Update 25 July 2022</p>	<p>COVID-19</p> <ul style="list-style-type: none"> • A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to sahealth.sa.gov.au/COVID2019. • Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues. <p>SSRG Website</p> <ul style="list-style-type: none"> • Maintaining website 	

	<p>Hot Topic Interactive Webinar</p> <ul style="list-style-type: none"> • Hosted by SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce delivered 10-11am, via Zoom. • This year’s Hot Topic theme is Reforms, Milestones & Actions. • Upcoming Hot Topic scheduled for September. • “Hot or Not?!? Licorice All Sorts” scheduled for Thursday 10 November. <p>Pathways Workgroup</p> <ul style="list-style-type: none"> • The workgroup meets monthly to find workable solutions to address problems where possible by using discussions, brainstorming and research to develop and implement ways to improve processes for both providers and consumers. • The purpose and objective of the workgroup is to: <ul style="list-style-type: none"> ○ Support the successful implementation of the aged care reforms ○ Support each other during the reform process ○ Identify solutions to address issues of concern • Pathways Workgroup has participants (n=5) attending from Southern metro region via zoom. Attendees: 5. • Project: Recruitment Super Highway <p>Social Programs Workgroup</p> <ul style="list-style-type: none"> • The Social Programs Workgroup has participants (n=25) attending from Southern metro region (and a few from the East). Average attendees per meeting: 11. • Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs. • Meetings will be held face-to-face, according to COVID-19 restrictions. In the event of tightened restrictions, meetings will be held online. 	
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Dementia Carers Co-Production Workgroup

- City of Onkaparinga Wellness for Carers (Respite Program) and City of Mitcham working with the workgroup to co-design a resource to give to new carers joining the respite program. The carers are exploring a wellness approach.
- The project developed is the Carers Toolbox and finalised July 2022. The resource, in the form of a book, aims to assist carers in navigating experiences of day-to-day life.
- Workgroup reviewing Carer Resource and aiming to push through marketing.

Quad-Council Initiatives

New Wellbeing Program

- Supporting the quad-council collaboration with a new wellbeing program.

SA Collaborative Projects

Same Same but Different Regional Reform Forum

- SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum on Friday 20 May.
- Forum Summary Report distributed to each network/taskforce, and to federal and state representatives.

Who's Who in the Zoo Regional Reform Forum

- SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum on Friday 28 October 2022, 9.30am – 3.30pm at Monarto Zoo.
- Save the Date and guest speaker to be announced shortly.

	National Sector Support & Development <ul style="list-style-type: none"> • Attending National Sector Support & Development (SSD) meetings. 	
7. Information Sharing	Group members shared current	

Next Meeting: Monday 26 September 2022

Time: 2.00 - 4.00 pm (Exec meets 1.30 – 2.00pm)

Venue: City of Marion