



SOUTHERN SERVICES
REFORM GROUP

**SSRG Steering Committee Meeting
26 July 2021**

Chair: Carole Philp (Resthaven)

Location: Online

Present: Maria Shialis (SSRG), Lui Di Venuto (City of Onkaparinga), Rima Sallis (City of Marion), Monica Du Plessis (City of Holdfast Bay), Janine Callegari (Care and Share), Joanna Golaszewska (Multicultural Aged Care), Katrina Head (City of Mitcham), Prue Newman (Life Care), Carol Linder (Catalyst Foundation)

Apologies: Tania Robertson (ACNA), Tali Warnock (Anglicare), Cathy Wiseman (City of Marion), Sarah Nicholas (Kalyra Communities), Roy Inglis (Dept of Health), Carly Hamilton (Baptist Care), Anne Higginson (Life Care), Kelly Quinlan (ACH), Jayne Eckermann (Camden Community Care), Tania Westwood (Southern Adelaide Local Health Network), Lynne Hosking (APM), Molly Salt (Alwyndor), Grant Edwards (Aged Care Alternatives)

Agenda Items	Discussion	Actions
1. Welcome and apologies	Welcome and apologies	
2. Introductions and review of previous minutes	Introductions were made Previous minutes reviewed and accepted	
3. Discussion	a. Home Care Reform: Aged Care Providers Survey The group had a general discussing regarding the Home Care Reform and the Aged Care Providers survey that was released to the sector on 13 July 2021.	

	<p>The Department is seeking to gain a preliminary understanding of the sector’s current status and readiness for change related to the new single program for support at home.</p> <p>In July 2023, the new support at home program will replace the:</p> <ul style="list-style-type: none"> • Commonwealth Home Support Programme (CHSP) • Home Care Packages Program (HCP) • Short Term Restorative Care Program (STRC) • Residential Respite. <p>The Department want to hear from all providers to ensure every perspective is captured. Input is valued and will help to inform program design and a strategy for change management and support.</p> <p>This survey will seek information about organisation’s:</p> <ul style="list-style-type: none"> • current services, systems, governance practices, workforce structure, review and reassessment processes, funding and finances • ability to adapt to changes to the different aspects of the home care system • sentiment towards reform options. <p>The Aged Care Provider survey is currently open until Friday 13 August 2021, and can be completed through an online portal.</p> <p>b. Payment in Arrears</p> <p>Discussion regarding payment in arrears and what it will mean for CHSP providers.</p> <p>The 13 May Newsletter and the more detailed 16 July Fact Sheet is the latest information. Further information will be released in the coming months.</p> <p>As quoted in the Fact Sheet, p3:</p> <p><i>Health has published a survey which will provide Health with an overview of how ready providers are for the transition to payment in arrears. It will also</i></p>	<p>Action: Maria To follow up with Roy regarding further information.</p> <p>Response: It is currently too early for further information, as “Health is still working through the specific details on</p>
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	<p><i>assist Health with getting a better understanding of any issues or challenges. All CHSP providers are strongly encouraged to complete this survey.</i></p> <p><i>We are aware that CHSP providers have also been asked to complete a Home Care Reform Provider Survey, this focuses on the larger reforms commencing in July 2023. This CHSP survey is specifically for CHSP providers and will help inform Health’s approach to the CHSP extension for 2022-23.</i></p> <p><i>The CHSP survey is really important, as it will provide the department with information regarding the sector which will greatly assist program design going forward.</i></p> <p>The CHSP Provider Survey is currently open and will close Monday 2 August 2021.</p> <p>As noted in the Fact Sheet, p4:</p> <p><i>Health aims to regularly update providers on the changes to CHSP. All CHSP providers will be able to access these updates under CHSP news. Alternatively, please direct an enquiries to homesupportpolicy@health.gov.au</i></p> <p>c. Evaluation of the Better Ageing – Promoting Independent Living (PIL) budget measure – Final report</p> <p><i>The Department of Health (the department) engaged Australian Healthcare Associates (AHA) to evaluate the Better Ageing: Promoting Independent Living (PIL) budget measure. The evaluation was conducted between February 2019 and December 2020.</i></p> <p><i>The PIL budget measure allocated \$29.2 million to trial and strengthen reablement approaches within entry-level aged care.</i></p> <p><i>The aim of the measure was to support Regional Assessment Services (RAS) and Commonwealth Home Support Programme (CHSP) providers to deliver services that promote greater client independence, thereby reducing or delaying the need for more complex aged care support services.</i></p>	<p>how providers will transition to payment in arrears.”</p> <p>Completing the survey is encouraged.</p>
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	<p><i>The measure comprised a trial of a reablement model and a range of national complementary support strategies.</i></p> <p>The Evaluation of the Better Ageing – Promoting Independent Living (PIL) budget measure – Final report was released on 8 July 2021.</p>	
4. What's happening?	<p>a. SSRG Website</p> <p>Formally launched at SSRG's 21st Birthday: Celebrate and Collaborate event, held Monday 21 June at Marion Hotel. Attendees: 27. Announcement of SSRG Newsletter distribution commencing in August.</p> <p>b. SSRG Newsletter</p> <p>SSRG Newsletter will commence distribution in August 2021. The newsletter will include a range of topics, such as articles, tips and tricks, feel good stories, and upcoming events. The newsletter will be distributed monthly.</p> <p>c. Forward Planning 2021-2022</p> <p>The Department of Health has updated Sector Support and Development (SSD) service type (as per the new CHSP manual release on 7 July 2021). It is noted that there will be further changes in the future.</p> <p>The group discussed what priorities are important to them moving forward - Activities that support and improve service delivery to clients and build the capacity of service providers and the sector.</p>	<p><u>Action: All to consider</u> Please forward any suggestions to Maria prior to the next meeting.</p>
5. SSRG Project Officer Update 26 July 2021	<p>COVID-19</p> <ul style="list-style-type: none"> A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to sahealth.sa.gov.au/COVID2019. 	

	<ul style="list-style-type: none"> • Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues. <p>SSRG Website</p> <ul style="list-style-type: none"> • Formally launched at SSRG’s 21st Birthday: Celebrate and Collaborate event, held Monday 21 June at Marion Hotel. Attendees: 27. Announcement of SSRG Newsletter distribution commencing in July. <p>Hot Topic Interactive Webinar</p> <ul style="list-style-type: none"> • Hosted by SSRG and the Hills Positive Ageing Project, delivered via Zoom. • “The New CHSP Manual & Resources: PART 2” held Thursday 3 June, 10-11am. Presenters: SSRG and HPAP Project Officers. Attendees: 23. • “Governing Governance – Standard 8” scheduled for Thursday 24 June, 10-11am. Presenter: Glynis Rosser, Standards Wise. <i>*Postponed to a later date.</i> • “Assistive Technology” scheduled for Thursday 19 August, 10-11am. • “Wellness and Reablement” scheduled for Thursday 21 October, 10-11am. <p>Dementia Carers Co-Production Workgroup</p> <ul style="list-style-type: none"> • City of Onkaparinga Wellness for Carers (Respite Program) and City of Mitcham working with the workgroup to co-design a resource to give to new carers joining the respite program. The carers are exploring a wellness approach. <p>Social Programs Workgroup</p> <ul style="list-style-type: none"> • The Social Programs Workgroup has participants (n=25) attending from Southern metro region (and a few from the East). Average attendees per meeting: 11. • Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs. • Meetings will be held face-to-face, according to COVID-19 restrictions. In the event of tightened restrictions, meetings will be held online. <p>Ageing and Technology Workgroup</p> <ul style="list-style-type: none"> • The group is exploring how the Tech for Wellbeing site can potentially compliment and support the training that is delivered to older people in the libraries. There is interest by the four southern metro libraries to potentially use the training for their staff and volunteers. 	
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	<ul style="list-style-type: none"> • It is anticipated that training sessions will occur in the coming months – an email has been sent to prompt stakeholders to nominate training dates. <i>*Postponed until further notice, due to COVID-19</i> <p>Moving Towards Wellness</p> <ul style="list-style-type: none"> • Due to COVID-19, workshops postponed until further notice. • Facilitator update training held on Thursday 17 June 2021, 9am-4pm, at Cove Civic Centre. Master Trainers: Leap SA. Attendees: 15 facilitators across the southern region. <p>Quad-Council Initiatives</p> <p>Suite of Wellbeing Workshops</p> <ul style="list-style-type: none"> • Wellbeing and Resilience Program commenced Tuesday 22 June. <p>South Australian Collaborative Projects</p> <p>Government Response to the Royal Commission Recommendations Forum</p> <ul style="list-style-type: none"> • Northern Collaborative Project open invite to SSRG network, scheduled for Wednesday 9 June, 9.30-10.45am, via zoom. Presenter: Derek Dittrich, ACSA. <p>CHSP online Community of Practice</p> <p>DoH official launch in late November. 25 Moderators across 17 organisations in Australia.</p>	
<p>6. Information sharing</p>	<p>The group had a general discuss.</p>	

Next Meeting: Monday 20 September 2021

Time: 2.00 - 4.00 pm (Exec meets 1.30 – 2.00pm)

Venue: TBA