



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Steering Committee Meeting**

**22 May 2023**

**Chair:** Rima Sallis (City of Marion)

**Location:** City of Marion and Online

**Present:** Maria Shialis (SSRG), Lui Di Venuto (City of Onkaparinga), Tania Robertson (ACNA), Melinda Olsson (NVTN), Vandana (Multicultural Aged Care), Maria Chabrel (APM), Mel Bassham (Anglicare SA), Anthony Cameron (Department of Health and Aged Care), Sue Thomson (Carers SA), Mark Prosser (ACCPA)

**Apologies:** Janine Callegari (Care and Share), Katrina Head (City of Mitcham), Prue Neumann (Life Care), Alli Speck (ACH), Grant Edwards (Aged Care Alternatives), Pam Cummings (ARAS), Kate Strauss (Kalyra Communities), Vicki Kanakaris (Multicultural Aged Care), Carly Hamilton (Baptist Care), Jayne Eckermann (Camden Community Care), Lia Bellchambers (Anglicare SA), Roy Inglis (Department of Health & Aged Care), Carol Linder (Catalyst Foundation), Jacqui Bowden (GOCSA), Molly Salt (Alwyndor), Bronwyn Harding (ACH)

<b>Agenda Items</b>	<b>Discussion</b>	<b>Actions</b>
<b>1. Welcome and apologies</b>	Welcome and apologies	
<b>2. Introductions and review of previous minutes</b>	Introductions were made  Previous minutes reviewed and accepted	

<p><b>3. Guest Speakers</b></p>	<p><b>a. Mark Prosser, State Manager SA-NT, ACCPA</b></p> <p>Mark gave a presentation on ACCPA membership and asked questions from providers. Topics covered included: Benefits of being a member, industry news and information, advocacy and influence, advice and support, business support, training and development, conference and events and contact details.</p> <p>Mark has provided an ACCPA flyer if providers would like further information.</p> <p><b>b. Anthony Cameron, Assistant Director – Adelaide &amp; Barossa Hills Fleurieu Regional Team, Department of Health and Aged Care</b></p> <p>Anthony gave an update from the Adelaide &amp; Barossa Fleurieu Regional Team, and gave further clarification on information provided by DoHAC on Reforming Aged Care Update webinar (18 May 2023).</p>	
<p><b>4. Discussion &amp; Update</b></p>	<p><b>a. Aged Care Reforms – <a href="#">Reforming in-home aged care</a></b></p> <p>Group conversation regarding the reforms, and the DoHAC’s Reforming Aged Care Update webinar (18 May 2023).</p> <p><b>b. Regulating Aged Care – <a href="#">Consultation Survey</a></b></p> <p>Group conversation regarding the current consultation. The consultation is open until 23 June 2023.</p>	
<p><b>5. What’s coming up in 2023?</b></p>	<p><b>a. Hot Topic: The Standards!</b></p> <p>The Southern Services Reform Group (SSRG) and the Hills Positive Ageing Project (HPAP) partnered to deliver upcoming Hot Topic: The Standards! interactive webinar with Standards Wise, <b>Thursday 1 June 2023, 10 – 11am.</b></p>	<p><b><u>ACTION:</u> Maria</b></p> <p>To send out promotional material.</p>

With so many reforms and changes to the sector we would like to support providers with their obligations regarding the Aged Care Quality and Safety Standards.

David Stevens from Standards Wise is our special guest who will provide expert information on the Aged Care Quality and Safety Standards. You will have an opportunity to ask questions or make comments in a Q&A at this event.

**b. Diversity Training**

**i. Cultural Intelligence in the CHSP Sector, delivered by culturalIQ, Multicultural Communities Council of SA (MCCSA)**

**ii. LGBTI Diversity and Inclusion Training, delivered by the Silver Rainbow Training & Consulting Team, COTA SA**

The Southern Services Reform Group has partnered with culturalIQ (MCCSA) and Silver Rainbow & Consulting Team (COTA SA) to offer FREE diversity training for staff and volunteers.

The two trainings sessions exclusively on offer include:

- Developing Cultural Intelligence in the CHSP Sector, delivered by culturalIQ, MCCSA
- LGBTI Diversity & Inclusion Training, delivered by the Silver Rainbow & Consulting Team, COTA SA

Option to register in a full day event (includes both trainings), or a single training offering (details below).

\*Please be mindful when registering, as ALL sessions are held at different locations and times.

The training is suitable for staff and volunteers. Participants will receive a certificate upon completion of the training.

**DATES AND VENUES**

	<p><b>FULL DAY OFFERING</b></p> <p><b>Wednesday 21 June</b>        8.45am arrival – 9am start        4.30pm finish        Secret Garden, Marion Hotel</p> <p><b>Monday 26 June</b>        8.45am arrival – 9am start        4.30pm finish        Kingswood Loft, Torrens Arms Hotel</p> <p><b>SINGLE SESSION OFFERING</b></p> <p><b>LGBTI Diversity &amp; Inclusion Training - Silver Rainbow &amp; Consulting Team, COTA SA</b>        Wednesday 28 June        9am – 1pm        Main Hall, Cove Civic Centre</p> <p><b>Developing Cultural Intelligence in the CHSP Sector - culturalQ, MCCSA</b>        Friday 30 June        9am – 12pm        Gilbert Room Civic Area, City of Onkaparinga Civic Centre</p>	
<p><b>6. SSRG Project Officer Update 22 May 2023</b></p>	<p><b>COVID-19</b></p> <ul style="list-style-type: none"> <li>A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to <a href="https://sahealth.sa.gov.au/COVID2019">sahealth.sa.gov.au/COVID2019</a>.</li> </ul>	

	<ul style="list-style-type: none"> <li>Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues.</li> </ul> <p><b>SSRG Website</b></p> <ul style="list-style-type: none"> <li>Maintaining website</li> </ul> <p><b>Hot Topic Interactive Webinar</b></p> <ul style="list-style-type: none"> <li>Hosted by SSRG and Hills Positive Ageing Project, scheduled 10-11am via zoom.</li> <li>Upcoming webinars scheduled for September and November.</li> <li>“The Standards!” scheduled for Thursday 1 June. Guest Speaker David Stevens, Standards Wise.</li> <li>“Hot or Not?!? Licorice All Sorts” scheduled for Thursday 2 November.</li> </ul> <p><b>Information Sessions</b></p> <ul style="list-style-type: none"> <li>“Exploring Diversity &amp; Wellness: A Toolkit for Reflective Conversations”, delivered by Grampians Region Sector Development Team scheduled 27 April, 10-11am via zoom. Co-hosted with SSRG and Hills Positive Ageing Project. Attendees: 18. Future workshop scheduled on dementia during Dementia Week (September).</li> <li>Future sessions to be announced in 2023.</li> </ul> <p><b>Dementia Carers Co-Production Workgroup</b></p> <ul style="list-style-type: none"> <li>The Carers Toolbox under review from feedback. Second print in late 2023.</li> <li>Carer Resource Guide updated.</li> </ul> <p><b>Social Programs Workgroup</b></p> <ul style="list-style-type: none"> <li>The Social Programs Workgroup has participants (n=15) attending from Southern metro region (and a few from the East). Average attendees per meeting: 5.</li> <li>Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs.</li> <li>In 2023 meetings held online bi-monthly (April, May, July, September, November).</li> </ul> <p><b>Pathways Workgroup</b></p>	
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	<ul style="list-style-type: none"> <li>• The workgroup meets to find workable solutions to address problems where possible, by using discussions, brainstorming and research to develop and implement ways to improve processes for both providers and consumers.</li> <li>• The purpose and objective of the workgroup is to: <ul style="list-style-type: none"> <li>○ Support the successful implementation of the aged care reforms</li> <li>○ Support each other during the reform process</li> <li>○ Identify solutions to address issues of concern</li> </ul> </li> <li>• Pathways Workgroup has participants (n=5) attending from Southern metro region via zoom. Attendees: 5.</li> <li>• Workgroup to meet when further announcements are made by DoHAC.</li> </ul> <p><b>Serious Incident Response Scheme (SIRS) Training (CHSP)</b></p> <ul style="list-style-type: none"> <li>• Co-designed SIRS training for staff and volunteers in CHSP sector.</li> <li>• Package includes online training (1x staff and 1x volunteers) along with complementary conversation cards (1x pre-filled examples and 1x blank).</li> <li>• Ready for distribution.</li> </ul> <p><b>Quad-Council Initiatives</b></p> <p><b>New Wellbeing Program</b></p> <ul style="list-style-type: none"> <li>• Supporting the quad-council collaboration with a new wellbeing program.</li> </ul> <p><b>2024 Calendar</b></p> <ul style="list-style-type: none"> <li>• Workgroup commencing soon to create 2024 calendar.</li> </ul> <p><b>National Sector Support &amp; Development</b></p> <ul style="list-style-type: none"> <li>• Active participation in the Department’s Sector Support &amp; Development (SSD) Community of Practice.</li> <li>• Attending monthly National SSD meetings.</li> <li>• Expanding network/relationships with National SSD. Sharing and collaborating on sector opportunities (i.e. workshops, information, etc.)</li> <li>• Attending National SSD Planning Day. A two-day Planning Day scheduled 24 and 25 May, facilitator Paul Sadler. Participated in Workgroup to organise Planning Day.</li> </ul> <p><b>Aged Care Reforms</b></p>	
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	<ul style="list-style-type: none"> <li>• Attending webinars and forums/workshops held by Department of Health and Aged Care and the Aged Care Quality and Safety Commission.</li> </ul>	
<b>7. Information Sharing</b>	Information sharing was undertaken through an informal networking facilitation.	

**Next Meeting: Monday 10 June 2023**

**Time: 2.00 - 4.00 pm (Exec meets 1.30 – 2.00pm)**

**Venue: City of Marion**