



SOUTHERN SERVICES
REFORM GROUP

SSRG Steering Committee Meeting

27 March 2023

Chair: Janine Callegari (Care and Share)

Location: City of Marion and Online

Present: Maria Shialis (SSRG), Rima Sallis (City of Marion), Lui Di Venuto (City of Onkaparinga), Tania Telfer (ACNA), Pam Cummings (ARAS), Vicki Kanakarlis (Multicultural Aged Care), Maria Chabrel (APM), Prue Neumann (Life Care), Mel Bassham (Anglicare SA), Anthony Cameron (Department of Health and Aged Care), Sue Thomson (Carers SA), Alli Speck (ACH)

Apologies: Tania Robertson (ACNA), Katrina Head (City of Mitcham), Grant Edwards (Aged Care Alternatives), Melinda Olsson (NVTN), Kate Strauss (Kalyra Communities), Carly Hamilton (Baptist Care), Jayne Eckermann (Camden Community Care), Lia Bellchambers (Anglicare SA), Roy Inglis (Department of Health & Aged Care), Carol Linder (Catalyst Foundation), Jacqui Bowden (GOCSA), Molly Salt (Alwyndor), Bronwyn Harding (ACH)

Agenda Items	Discussion	Actions
1. Welcome and apologies	Welcome and apologies	
2. Introductions and review of previous minutes	Introductions were made Previous minutes reviewed and accepted	

<p>3. Guest Speakers</p>	<p>a. Care Finders</p> <p>Lui Di Venuto, Team Leader Active Ageing & Disability Team, City of Onkaparinga</p> <p>Lui gave a background and overview of the Care Finder program. Further information can be found on My Aged Care - https://www.myagedcare.gov.au/help-care-finder#how-do-i-contact-a-care-finder-organisation</p> <p>Care Finders aim to undertake an assertive outreach, going out to the community to find those who are most vulnerable and need assistance.</p> <p>There is a Care Finder Community of Practice, where all Care Finder organisations come together to discuss common issues/topics and find best practice.</p> <p>Through a group discussion, some of the issues highlighted were:</p> <ul style="list-style-type: none"> - People’s understanding of the Care Finder role - The 15 hours per person time allocation is not enough time - Standard service times being met. <p>The Adelaide Regional Team, Department of Health and Aged Care encourage providers to pass on any concerns they are finding. AdelaideRegion@Health.gov.au</p>	
<p>4. Discussion & Update</p>	<p>a. Aged Care Reforms – Reforming in-home aged care</p> <p>Anthony Cameron, Assistant Director – Adelaide & Barossa Hills Fleurieu Regional Team, Department of Health and Aged Care</p> <p>Anthony gave an update, confirming that further announcements are to be revealed post the Federal Budget.</p> <p>The Adelaide Regional Team (ART) was part of the Regional Stewardship pilot. This is now national wide. The ART has now grown and includes the Barossa Hills Fleurieu regions, based on the Barossa Fleurieu Local Health Network. There is also a country team and they will be covering the rest of the state.</p>	

	<p>Upcoming Department of Health and Aged Care webinar scheduled for Thursday 18 May. Further information and to register to come out soon. Further announcements regarding the Reforms will be made at this webinar.</p> <p>b. Home Maintenance under CHSP</p> <p>The group had a discussion on the Aged Care Reforms, including assessments, upcoming webinars, and providers concerns.</p>	
<p>5. What's coming up in 2023?</p>	<p>a. MCCSA CulturalQ Training Framework</p> <p>MCCSA has established the culturalQ service to strengthen its mission of empowering individuals and supporting community engagement and growth. The service also helps organisations to develop and implement their diversity and inclusion strategies.</p> <p>The interactive workshops is facilitated in an open, safe, non-political and non-judgemental conversations to explore, discuss and understand our relationships with clients and co-workers from all cultural backgrounds.</p> <p>There are two training options:</p> <ul style="list-style-type: none"> - Cultural Intelligence (The Personal) - Cultural Competence (The Organisation) <p>Both workshops have the option of half day and full day packages.</p> <p>The group decided to have half day training for staff and volunteers. Several sessions will be run across the southern metro region.</p> <p>b. 2023 SSRG Projects & Activities</p> <p>SSRG gave an overview of the projects and activities set for the next six months and beyond. This included 2024 Quad-Council Calendar, and SIRS.</p>	<p><u>ACTION:</u> Maria</p> <p>To organise culturalQ Training.</p>

	<p>Key Project: SIRS training/information tailored for volunteers. This is in an easy-to-understand online training. This will then form a package, including training for staff and other complementing resources. Once completed, this will be shared with organisations.</p> <p>Discussion around the co-designed resource for the CHSP sector and how are other organisations are undertaking SIRS training/information sharing.</p> <p>c. Regional Reform Forum</p> <p>SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum in mid-late 2023.</p> <p>More information and Keynote Speakers to be announced in 2023.</p>	
<p>6. SSRG Project Officer Update 27 March 2023</p>	<p>COVID-19</p> <ul style="list-style-type: none"> • A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to sahealth.sa.gov.au/COVID2019. • Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues. <p>SSRG Website</p> <ul style="list-style-type: none"> • Maintaining website 	

	<p>Hot Topic Interactive Webinar</p> <ul style="list-style-type: none"> • Hosted by SSRG and Hills Positive Ageing Project, scheduled 10-11am via zoom. • Webinars scheduled for May, September and November. Flyers and topics to be announced. • “Hot or Not?!? Licorice All Sorts” held Thursday 2 November. <p>Information Sessions</p> <ul style="list-style-type: none"> • “Exploring Diversity & Wellness: A Toolkit for Reflective Conversations”, delivered by Grampians Region Sector Development Team scheduled 27 April, 10-11am via zoom. Co-hosted with SSRG and Hills Positive Ageing Project. • Other information sessions to be announced in 2023. <p>Dementia Carers Co-Production Workgroup</p> <ul style="list-style-type: none"> • The Carers Toolbox published in September 2022. The resource, in the form of a book, aims to assist carers in navigating experiences of day-to-day life. • Pre and Post survey undertaken, to gain feedback ready for second print in 2023. • Workgroup reviewed Carer Resource Guide and updated version out shortly. <p>Social Programs Workgroup</p> <ul style="list-style-type: none"> • The Social Programs Workgroup has participants (n=15) attending from Southern metro region (and a few from the East). Average attendees per meeting: 5. • Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs. 	
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	<ul style="list-style-type: none">• In 2023 meetings held online bi-monthly (April, May, July, September, November). <p>Pathways Workgroup</p> <ul style="list-style-type: none">• The workgroup meets to find workable solutions to address problems where possible, by using discussions, brainstorming and research to develop and implement ways to improve processes for both providers and consumers.• The purpose and objective of the workgroup is to:<ul style="list-style-type: none">○ Support the successful implementation of the aged care reforms○ Support each other during the reform process○ Identify solutions to address issues of concern• Pathways Workgroup has participants (n=5) attending from Southern metro region via zoom. Attendees: 5. <p>Quad-Council Initiatives</p> <p>New Wellbeing Program</p> <ul style="list-style-type: none">• Supporting the quad-council collaboration with a new wellbeing program. <p>2024 Calendar</p> <ul style="list-style-type: none">• Workgroup commencing soon to create 2024 calendar.	
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	<p>SA Collaborative Projects</p> <p>Regional Reform Forum</p> <ul style="list-style-type: none"> • SSRG, Hills Positive Ageing Project, Riverland Mallee Coorong Taskforce and Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce have partnered to deliver a regional reform forum in mid-late 2023. • More information and Keynote Speakers to be announced in 2023 <p>National Sector Support & Development</p> <ul style="list-style-type: none"> • Active participation in the Department’s Sector Support & Development (SSD) Community of Practice. • Attending monthly National SSD meetings. • Expanding network/relationships with National SSD. Sharing and collaborating on sector opportunities (i.e. workshops, information, etc.) • Partaking in National SSD Planning Day Workgroup. A 2-day Planning Day scheduled in May with facilitator Paul Sadler. <p>Aged Care Reforms</p> <ul style="list-style-type: none"> • Attending webinars and forums/workshops held by Department of Health and Aged Care and the Aged Care Quality and Safety Commission. <p>Annual Report</p> <ul style="list-style-type: none"> • Completed Annual Report and submitted on 23 March 2023 	
<p>7. Information Sharing</p>	<p>Information sharing was undertaken through an informal networking facilitation.</p>	

Next Meeting: Monday 22 May 2023

Time: 2.00 - 4.00 pm (Exec meets 1.30 – 2.00pm)

Venue: City of Marion