



SOUTHERN SERVICES
REFORM GROUP

**SSRG Steering Committee Meeting
29 March 2021**

Present: Maria Shialis (SSRG), Lui Di Venuto (City of Onkaparinga), Tania Robertson (ACNA), Cathy Wiseman (City of Marion), Roy Inglis (Dept of Health), Sarah Harrison (Dept of Health, NSW), Joanna Golaszewska (Multicultural Aged Care), Molly Salt (Alwyndor), Janine Callegari (Care and Share), Sarah Nicholas (Kalyra Communities), Carol Linder (Catalyst Foundation), Sue Dugan (City of Holdfast Bay)

Apologies: Rima Sallis (City of Marion), Carole Matthews (Resthaven), Tali Warnock (Anglicare), Mel Olsson (Anglicare), Carly Hamilton (Baptist Care), Anne Higginson (Life Care), Kelly Quinlan (ACH), Katrina Head (City of Mitcham), Jayne Eckermann (Camden Community Care), Tania Westwood (Southern Adelaide Local Health Network), Lynne Hosking (APM), Prue Newman (Life Care), Grant Edwards (Aged Care Alternatives), Monica Du Plessis (City of Holdfast Bay)

Agenda Items	Discussion	Actions
1. Welcome and apologies	Welcome and apologies	
2. Introductions and review of previous minutes	Introductions were made Previous minutes reviewed and accepted	
3. Guest Speaker	a. Roy Inglis, Health Engagement and Representation Officer, SA Aged Care and Health Representation Section, Department of Health <ul style="list-style-type: none">• The new CHSP manual released. Updates included first aid training for volunteers.• Upcoming is the Government's response to the Royal Commission into Aged Care, will be released once the Budget has been announced in May.	

	<p>The following questions were sent to Roy prior to the meeting to address:</p> <ul style="list-style-type: none"> • What is the role of HERN? HERN stands for Health Engagement and Representation Network. There is an office in each state and territory. It is a small network made up of three people in SA. The network covers all the grants that the Commonwealth Government administers to South Australia. HERN’s role is stakeholder engagement. Grant queries should be directed to FAMs and operational issues should go through MAC Service Provider Helpline. • Outcomes of the KPMG Review of SSD? The KPMG Review was finalised and was given to the Department in December 2020. The Department has not released the report but will do so shortly. • Wellness & Reablement Report feedback from previous years and any outcomes arising? As the report is not in the portfolio of HERN, so they do not get to see the report until it is produced. 	
<p>4. Discussion</p>	<p>a. CHSP Living Well Guide and Digital Landing Page</p> <p>DoH have noted the CHSP Living Well Guide (introduced in 2015) is no longer current. Discussion have commenced with the Community of Practice Moderators regarding this. The question posed in the meeting is to whether it has been superseded by the new suite of resources on the Digital Landing Page.</p> <p>The group looked at the Digital Landing Page website and discussed that it could include some of the good parts of the CHSP Living Well Guide, i.e. tables, wording etc.</p> <p>b. SSRG Terms of Reference Review</p> <p>SSRG would like feedback/review on the Terms of Reference. This will be sent out.</p>	
<p>5. What’s happening in 2021?</p>	<p>a. Hot Topic sessions</p> <p>Save the Date flyer to be sent out shortly. Four sessions have been scheduled for this year.</p>	

	<p>13 May – Governing Governance, Standard 8</p> <p>24 June – Unpacking the new CHSP Manual</p> <p>19 August – Assistive Technology</p> <p>21 October – Wellness & Reablement Report</p> <p>b. Royal Commission and ACSA</p> <p>Outcome from WELLx symposium (5 Feb), participants wanting to know more about Royal Commission and have ACSA present on this topic. Discussing with the other Collaborative Project Officers regarding an event to be held in June.</p>	
<p>6. SSRG website</p>	<p>Website is currently being updated and will have an official launch in the coming months.</p>	
<p>7. SSRG Project Officer Update 29 March 2021</p>	<p>COVID-19</p> <ul style="list-style-type: none"> • A number of our face-to-face workgroups have been modified (delivered online or through hybrid format – online and face-to-face) or postponed following government recommendations. For more information, contact the Coronavirus Health Information line on 1800 020 080 or go to sahealth.sa.gov.au/COVID2019. • Information sharing with networks, including but not limited to government updates, webinars, service provider updates, linking service providers to appropriate avenues. <p>SSRG Website</p> <ul style="list-style-type: none"> • Working with City of Onkaparinga to develop website. Ongoing updates. <p>Hot Topic</p> <ul style="list-style-type: none"> • “Volunteering – Take II” Hot Topic Interactive Webinar scheduled for Tuesday 1 December, 3-4pm. Presenters: David Jacquier, Volunteering SA&NT and Mike Fesczack, City of Onkaparinga. Attendees: 18. • 2021 Save the date flyer to be sent out. Scheduled for 13 May, 24 June, 19 August, 21 October. Hosted by SSRG and the Hills Positive Ageing Project, delivered via Zoom. 	

Dementia Carers Co-Production Workgroup

- City of Onkaparinga Wellness for Carers (Respite Program) and City of Mitcham working with the workgroup to co-design a resource to give to new carers joining the respite program. The carers are exploring a wellness approach.

Social Programs Workgroup

- The Social Programs Workgroup has participants attending (n=20) from Southern metro region (and a few from the East). Average attendees per meeting: 10
- Information sharing format, focusing on sharing different social program models and activities, COVID-19 and impact on programs.
- 2020 meetings held via Zoom. 2021 meetings will be held face-to-face, according to COVID-19 restrictions. In the event of tightened restrictions, meetings will be held online.

Ageing and Technology Workgroup

- The group is exploring how the Tech for Wellbeing site can potentially compliment and support the training that is delivered to older people in the libraries. There is interest by the four southern metro libraries to potentially use the training for their staff and volunteers.
- It is anticipated that training sessions will occur in the coming months – an email has been sent to prompt stakeholders to nominate training dates.
**Postponed until further notice, due to COVID-19*

Moving Towards Wellness

- Due to COVID-19 and workshops postponed until further notice.
- Facilitator update training material will be scheduled for May.

Quad-Council Initiatives**2021 Calendar**

- Co-design (staff, champions and residents) 2021 Calendar, incorporating Aged Care Quality Standards, wellness and reablement principles, wellness tips, etc.
- Distributed in December 2020, through the cities of Holdfast Bay, Marion, Mitcham and Onkaparinga. 7,500 copies.

Suite of Wellbeing Workshops

- Wellbeing and Resilience Program scheduled to start in June.

	<p>South Australian Collaborative Projects</p> <p>WELLx 2021 Symposium</p> <ul style="list-style-type: none"> • State-wide CPO symposium for service providers. Held 5 February 2021, Atura Adelaide Airport Hotel. Attendees: 120 (face-to-face). <p>CHSP First Aid Training</p> <ul style="list-style-type: none"> • CPOs coordinated a survey for service providers to complete. Results shared with the DoH. <p>CHSP online Community of Practice</p> <ul style="list-style-type: none"> • DoH official launch in late November. 25 Moderators across 17 organisations in Australia. 	
<p>8. Information sharing</p>	<p>Sue Dugan (City of Holdfast Bay)</p> <ul style="list-style-type: none"> • Acting in role for Monica Du Plessis. Monica to return in two weeks. • It's been a great experience acting in the role. <p>Tania Robertson (ACNA)</p> <ul style="list-style-type: none"> • Lack of services in the area and reviewing the needs. • A lot more reviews coming through. • New change, reablement can be done through the review process. <p>Janine Callegari (Care and Share)</p> <ul style="list-style-type: none"> • Business as usual. • Updating the website, aiming to make it more interactive. • New banners. <p>Sarah Nicholas (Kalyra Communities)</p> <ul style="list-style-type: none"> • Business as usual. • Currently going through a restructure. • Difficulty in getting OT or there is a big wait. Others finding a similar experience. <p>Lui Di Venuto (City of Onkaparinga)</p> <ul style="list-style-type: none"> • Vaccine information sent out to clients, volunteers and staff. • Programs at full capacity. • Team restructure and still recruiting. • Starting a two-year project around Advance Care Directives. 	

	<p>Cathy Wiseman (City of Marion)</p> <ul style="list-style-type: none"> • Fitness programs very well attended. • 350-400 meals a week and the majority are for men. • In-home IT support service building confidence of older people. • Carers Connect Session was successful, held with cities of Onkaparinga and Mitcham. Another session to be held in May. <p>Joanna Golaszewska (Multicultural Aged Care)</p> <ul style="list-style-type: none"> • Business as usual. • Nearly fully booked for programs. <p>Molly Salt (Alwyndor)</p> <ul style="list-style-type: none"> • Portal closed for Allied Health services due to full capacity. • Domestic assistance closed due to demand. • Portal open for Home Maintenance, Home Modifications. <p>Carol Linder (Catalyst Foundation)</p> <ul style="list-style-type: none"> • Slow uptake on groups/presentations. • New website for Catalyst Foundation. • Rainbow Directory launched. • Independent Living Centre (ILC) will be running this from 1 July 2021. 	
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Next Meeting: Monday 24 May 2021

Time: 2.00 - 4.00 pm

Venue: Mayor's Parlour, City of Marion