



SOUTHERN SERVICES
REFORM GROUP

SSRG Social Programs Workgroup
Thursday 8 September 2022
Online

Chair: Maria Shialis (SSRG)

Present: Lisa Elder (City of Onkaparinga), Janine Callegari (Care and Share), Lauren English (City of Mitcham), Justine Jackson (Housing Choices SA), Andrew Lambeth (Community Visitor Scheme, St Jude's)

Apologies: Sandy Johnson-Jones (City of Onkaparinga), Mel Kazerani (City of Marion), Mara Bendo (City of Holdfast Bay), Carol Ganley (City of Marion), Cathy Wiseman (City of Marion), David Jacquier (Volunteering SA-NT), Fay Millington (RSB), Helen Carmichael (Eastern Collaborative Project), Helen Sims (Anglicare), Penny Hickman (In Home Care SA), Joanne Blaess (City of Unley), Mark Kruszynski (Housing Choices SA), Deb Whitford (City of Mitcham), Mitch Fox (Simple Healthcare Solutions)

Agenda Items	Discussion
Welcome, apologies, introductions	Welcomed group members Scheduled meeting for 11 August 2022 was postponed due to attendee numbers.
My Aged Care service type search	The workgroup discussed searching for service types on My Aged Care and the results that come up. Often can be difficult to filter appropriate services and know which one is best placed CVS services are located on a different website. The workgroup identified issues for stakeholders – RAS, service providers and consumers – in particular, if services are at maximum capacity. An excel spreadsheet of search results was shared during the meeting. The results were consolidated and gave further insight into information being retrieved from MAC. ACTION: Maria to further investigate possible ways moving forward.

<p>Measuring Impact on Loneliness</p>	<p>Campaign to End Loneliness website has a range of resources, such as Measuring Your Impact on Loneliness in Later Life.</p> <p>The workgroup discussed the use of different strategies to identify loneliness living in the community. Some of the tools are quite good, and not so intrusiveness.</p> <p>Measurement could be done at the beginning when a new client comes on board and then again during a review after several months, to address impact on loneliness.</p> <p>ACTION: Some members have chosen to feedback at the next meeting regarding their thoughts and use.</p> <p>Further Reading: The Royal Commission highlighted the importance of Social Support, Volume 3A, Chapter 4, p164.</p>
<p>Information sharing on current social programs and events</p>	<p>Meeting attendees discussed during the meeting:</p> <ul style="list-style-type: none"> • Current and upcoming programs and events. • CVS trying to recruit volunteers and more referrals. Creating natural friendships through common interests or group. • City of Onkaparinga holding an International Day of Older Persons on 6 October at Arts Centre. Guest speaker Assoc/Prof. Tim Windsor, and with SA Police Band for entertainment. • Housing Choices SA having a Residents Day on 4 October. Interactive day showcasing residents’ talents and getting involved. • Care and Share getting out in the community spreading the word and information about Care and Share. • City of Mitcham enhancing volunteer recruitment; working in collaboration with City of Marion to deliver take home meals service; re-established Out and About trips, transporting clients to and from a location of choice; and much more. • SSRG planning regional reform forum, Hot Topic interactive webinar, and completed Carer Toolbox and is now being distributed amongst carers.

Next Meeting: Thursday 13 October 2022

Time: 2.00 – 4.00pm

Venue: Online