



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Social Programs Workgroup**  
**Date: 14/05/20**

**Present:** Maria Shialis, Lisa Elder, Janine Callegari, Trudy Gore, Helen Sims, Mark Kruszynski, Jen West, Justine Jackson, Sadie Godddard-Wrighton, Mireille Bucher

**Apologies:** Deb Whitford, Carol Ganley, David Jacquier, Fay Millington, Cathy Wiseman, Jo Blaess, Paul Van Adrighem, Kelly Quinlan, Karen Reilly, Karen Glover, Angela Bell, Debra Beeby

<b>Agenda Items</b>	<b>Discussion</b>	<b>Actions</b>
<b>Welcome, apologies, introductions</b>	Welcomed group members	
<b>Information and sharing</b>	<b>Lisa Elder – City of Onkaparinga</b> <ul style="list-style-type: none"><li>- Looking at re-commencement of programs and following guidelines<ul style="list-style-type: none"><li>o Outdoor activities, smaller groups</li><li>o One-on-one walks</li><li>o Fish Feeders</li></ul></li></ul>	

- Using staff to start off
- Welfare checks
- Weather does not seem to be factor for participants; they would prefer to get out
- Exploring options for digital/technology options
  - Moving into Dance on Zoom – 5 people accessed the session from their lounges
  - Exploring other options
- People getting overwhelmed by protocols

**Mark Kruszynski – Housing Choices South Australia**

- No different to the current situation
- Making an effort and trying to connect with others

**Helen Sims – Anglicare**

- No relaxation of services
- No groups at all
- Putting together packs and making contact with clients by phone

**Janine Callegari – Care and Share**

- Fortnightly newsletters
- Care and Share at Home packs
- Kitchen staff coming back for 1 day a week
- Working on the self-assessment of Standards
- Looking at the “big picture” of the program

	<ul style="list-style-type: none"> <li>- Considering a celebration when coming back</li> <li>- Taxi transport provided for participants to attend programs</li> <li>- Concerned about mental health of residents</li> </ul> <p><b>Trudy Gore – Volunteering SA &amp; NT</b></p> <ul style="list-style-type: none"> <li>- No update at this stage</li> <li>- National Volunteer Week, group thank you to volunteers, sent out individual cards</li> </ul> <p><b>Jen West – City of Adelaide</b></p> <ul style="list-style-type: none"> <li>- Sent out second CHSP Newsletter, 200 active clients</li> <li>- Sent out puzzle packs, recipes and hampers (supplied by “Good Social” based in the city)</li> <li>- Sourcing tablets for clients. Working on a process on how to organise the \$500 rebate</li> </ul> <p><b>Maria Shialis – SSRG and City of Onkaparinga</b></p> <ul style="list-style-type: none"> <li>- Supporting organisations and residents during COVID-19, through information sharing, updates, newsletter, webinars, shared documents, etc.</li> <li>- RAS template for Service Providers sent out to the region</li> <li>- Working on wellbeing projects</li> </ul>	
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<p><b>Eight weeks since the implementation of restrictions</b></p>	<ul style="list-style-type: none"> <li>- Anecdotal evidence from providers indicate some residents are doing ok. Some good days and some bad days</li> <li>- Welfare checks are making people feel more comfortable to opening up and talking</li> <li>- Some providers using a strengths-based approach, flipping conversations to the positive</li> <li>- Puzzle packs are well received</li> </ul>	
<p><b>Any other business</b></p>	<p>Due to current circumstances the group would like to meet fortnightly.</p> <p>Calendar meeting appointment to be sent out</p>	

**Next Meetings: Thursday 28 May, 2.00 - 4.00pm, Zoom Meeting**