



Support at Home Program Local Government Perspective

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Different Local Governments same concerns same issues

- South Australia, Victoria and New South Wales Local Governments have many councils participating in service delivery of CHSP.
- Same Concerns around:
 - Payment in Arrears
 - Competition within the sector and the move to a commercialized model
 - Councils pulling out of the sector especially in thin market areas



SA Local Government perspective: LGAWN

The Local Government CHSP Ageing Well Network (LGAWN) is made up of 26 SA Councils including 5 regional councils and has the main role to:

1. Provide a forum for council officers who have responsibility for ageing and disability to share information and knowledge;
2. Provide information, recommendations and advice to the Local Government Association (LGA) through the LG Professionals SA Community Managers Network (CMN).

The Meetings focus on sharing information and knowledge about topics related to ageing and disability, and impacts on Local Government.

The current focus is on the new “Support at Home Program”.



Support at Home consultations


The topics of the concern are:

- The difference between the new proposed model and the Royal Commission recommendations
- Payment in Arrears
- The new Payment Platform
- Client Contributions, Fee Waivers and Cancellations
- Consequences of no aged care planning regions
- Transition to the new program- currently 1.1 million CHSP recipients
- Thin markets



Support at Home consultations


- Rural and Regional unit costs
- Budgeting for the new program- LG prepare budgets in the December
- Episodic nature of CHSP being lost
- The prescriptive nature of the new program
- Quality of care



Local Government's role in aged care

Local Governments often Value Add into the current CHSP services through:

- In Kind Support
 - Complimentary Services
 - Volunteers
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- Local Governments often take the most challenging clients due to the nature of local government: We are there to support everyone in the community.
 - Local Governments often deliver more services than funded due to the additional funds provided by the council itself to support Aged Care in their region.
 - Some Local Governments are the only provider in their region in rural areas as recipients are often in hard to reach areas.



Moving forward- considerations

Collaborative Survey across Local Governments in WA, SA, Vic and NSW:

- To determine which local governments are staying in service delivery and who is opting out.
 - Which services will be maintained, and which ones are being opted out of
 - Main reasons for opting out of services
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- Local Governments role in the Support at Home Alliance
 - Advocating at the Federal Government Level
 - How the Local Government Act comes into play with the commercialisation of aged care service delivery?
 - Local Government role in the new Care Finders service

How Local Governments will work in a Payment in Arrears environment?