Aged & Community Care Providers Association

Same Same but different forum 20 May 2022



We pay respect to their Elders past, present and emerging and acknowledge the important role Aboriginal and Torres Strait Islander people continue to play across our communities, lands and seas.



#### **Transformation Plan - Business Phases**

### **Transformation Plan – business phases**

Phase	Timeline	Action
		Business as usual operations including election campaign,
		COVID supports, reform reset plan/advocacy, AACC
		matters, new government engagement, membership
Phase 1	May-June 22	renewals, etc.

Transition and ACCPA establishment – including governance, strategy, legals, proposed interim Executive Team appointments, ACSA and LASA merged work programs, membership administration, ICT systems, staff migration, communications and marketing, etc.



Phase 1b

#### **Transformation Plan – business phases cont.**

Phase	Timeline	Action
		Commencement of ACCPA and associated operations/deliverables while staff and assets remain in
Phase 2	Jul – Sep 22	ACSA and LASA.

# Oct (TBC)-Full ACCPA operations post ACSA and LASA transition datePhase 3and following (including the wind up of ACSA and LASA entities)



### **Benefits of a single entity**

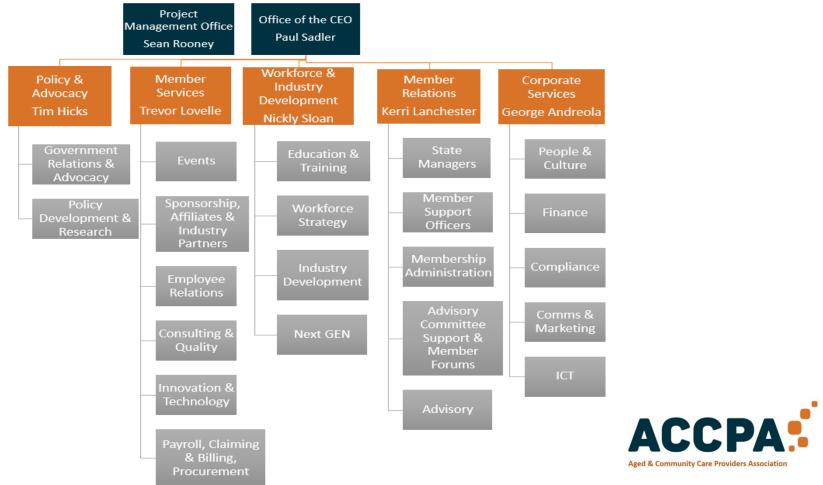
- One voice for the Aged Care sector
- Consolidation of costs/staffing/infrastructure
- New products
- Ease of membership for both existing & potential new members
- Addresses the Royal Commissions findings
- New entity for a new "era"
- Wealth of experience/knowledge into the new organisation
- Removes industry confusion





#### **Transformation Plan -Interim CEO & Executive Team**

#### **Chart for interim CEO & Executive Team**





### **Support at Home Alliance**

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The Support at Home Alliance seeks to work with Government towards solutions, particularly for the issues raised by The Royal Commission for home and community care, including advocacy regarding the new 'Support at Home' Program.

They advocate for social policies that centre older Australians in an aged care system that recognises:

•A human rights-based approach;

•A person's freely and competently exercised choice to the care they wish to receive, including the manner and source of care provided; and

•A sustainable balance between consumer need and fiscal constraints, maintaining a clearly detailed, holistic service for good to inform older Australians, carers, and communities of choice and affordability.



The Alliance is made up of Aged and Community Services Australia, Ethnic Communities' Council of NSW, Community Transport, Meals on Wheels Australia, Meals on Wheels NSW, Home Modifications Australia, and NSW Neighbour Aid & Social Support Association, Community Options Australia, Australian Community Transport Association, NSW Community Aged Care Forum and Local Government NSW. The Australian Health Services Research Institute at the University of Wollongong contributed to the paper's development.

This 'Seamless Aged Care' position paper sets out important principles for the design of the new 'Support at Home' program, a program announced by the Australian Government as part its response to Royal Commission into Aged Care Quality and Safety, that will replace CHSP, HCP, STRC and residential respite from mid-2023.



### **Key features**

- Chaired by ACCPA CEO Paul Sadler
- Regular meetings hosted by ACCPA staff
- Acts as a unified voice regarding the "Support at Home Program"
- Individual members discuss issues with government & bring outcomes to the collective members
- Focus is on CHSP & Home Care
- Will continue with ACCPA
- Position paper on ACSA website



### Key actions for providers moving forward

- Keep abreast of information attend workshops, seminars, etc
- New State government new opportunities Federal ???
- Are your staff "change ready or change weary"?
- Is your organization financially secure?
- What are you doing to attract & retain staff?
- Are you an employer of "choice"?
- Know the organizations around you & what do they offer?
- Do you have a sound business strategy?
- Join ACCPA



### Questions



## Thank you!

