

City of Salisbury
Community Development

Building Social Connections with Diverse Communities

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INTERCULTURAL STRATEGIC PLAN

SOME FACTS

138, 535

Population

22%

Speak a language rather than English at home

28%

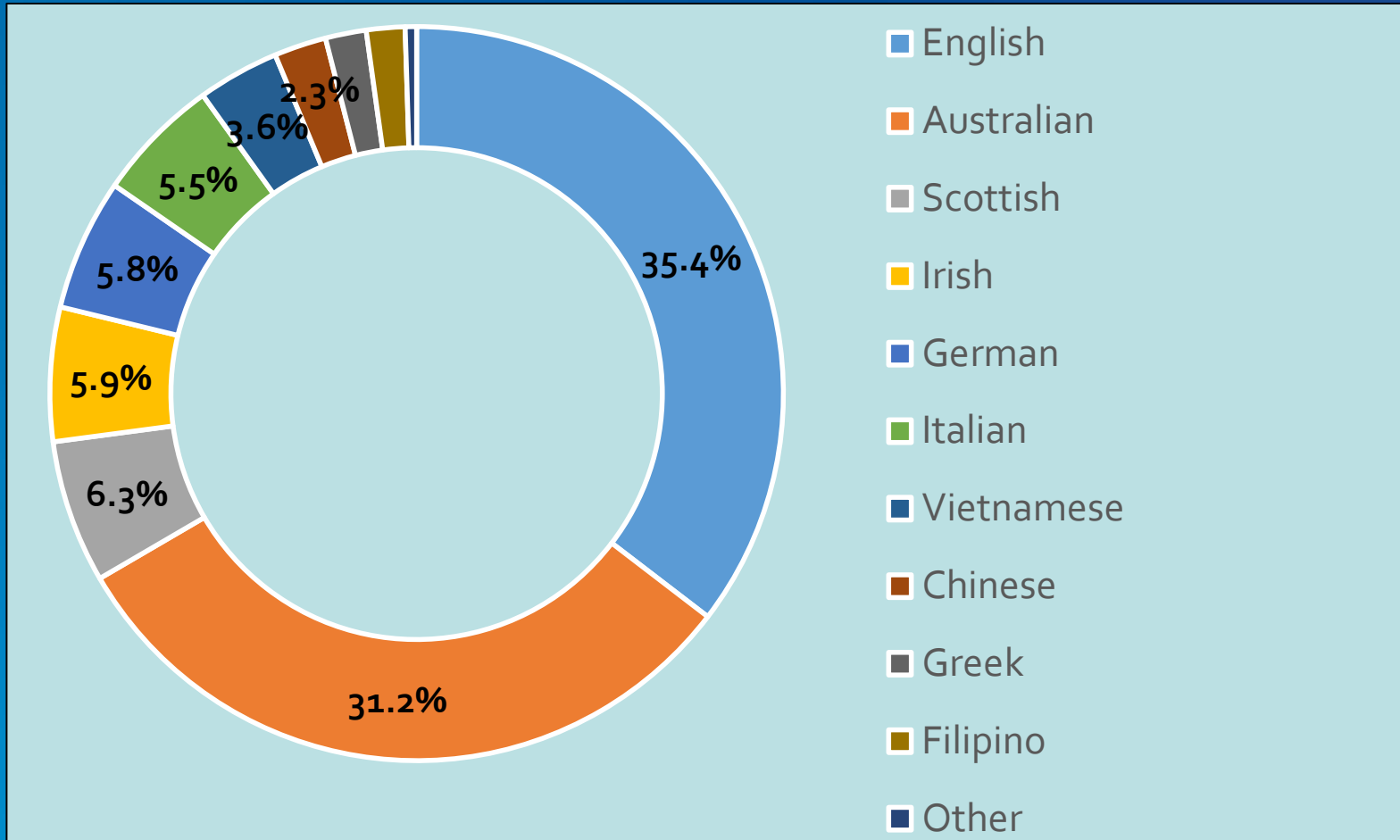
Were born overseas

5%

Do not speak English well at all

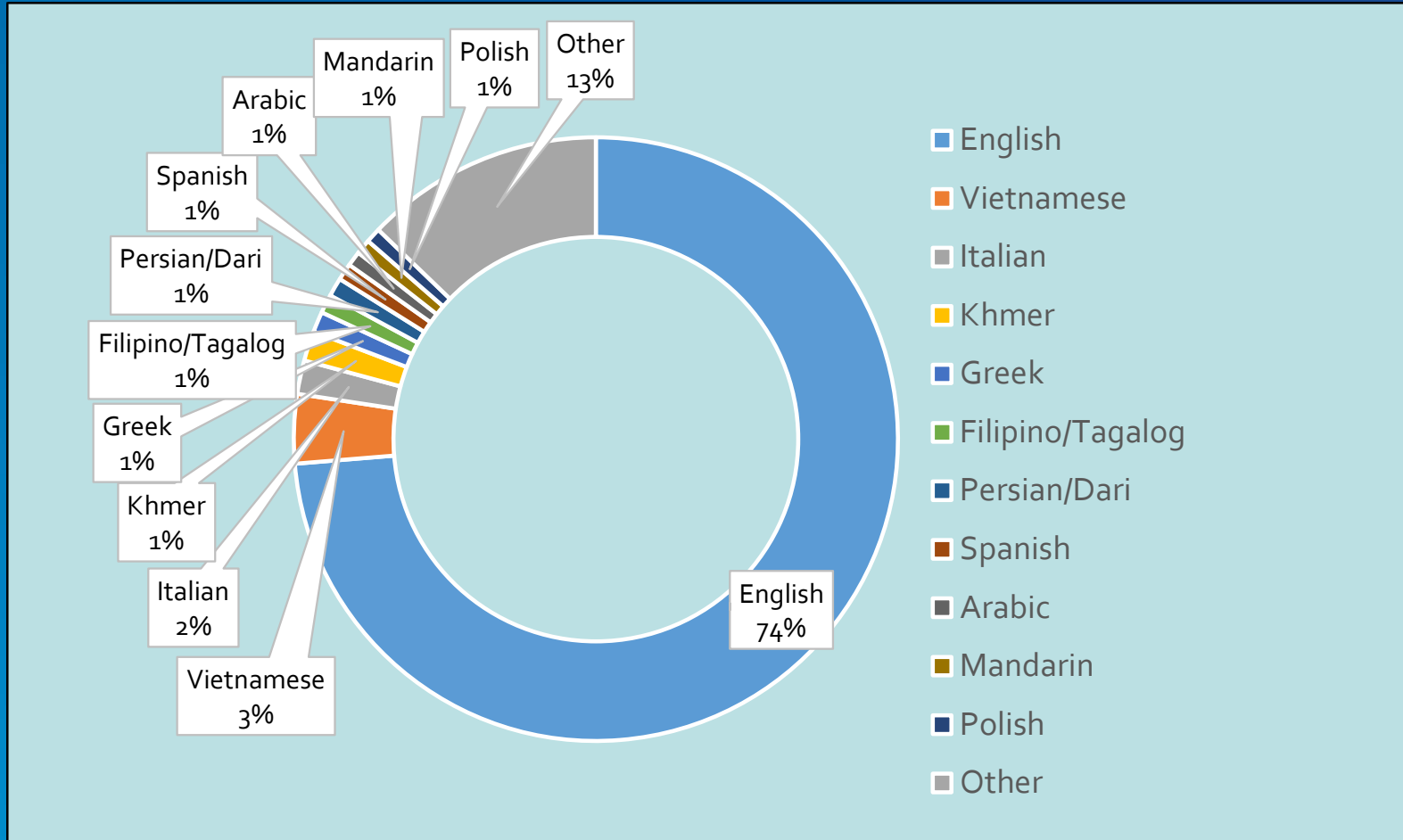
SOME FACTS

ANCESTRY



SOME FACTS

LANGUAGE SPOKEN AT HOME



City of Salisbury - Humanitarian entrants

Significant
diversification over
last 15 years

Including

- Afghanistan
- Middle East
- Bhutan
- Burma
- Africa



Salisbury approach

- Vision - 'Flourishing City with opportunities for all
- City Plan 2030
- Intercultural Strategic Plan
- Council's Aged Friendly Strategy

Age-Friendly Salisbury - Our Vision

Salisbury is a great place to grow old where people are valued and have a strong sense of belonging



Community Health & Wellbeing Division

What We Do

- Our goal is to ensure service provision is responsive to the needs of older people and their families
- Began in 2008 to steadily address the under-representation of older people from culturally and linguistically diverse backgrounds (CaLD).
- 9 year focus on older CaLD communities



Community Health & Wellbeing Division

How we do it

- Division employs six bi/multi-lingual staff
- Engages 60 bi/multi-lingual volunteers
- The division works with the participants and volunteers to design programs to address these needs
- Engagement with Council's home and community care services.



Community Health & Wellbeing Division

Provide programs and services for Seniors and specifically our cultural program attached more than 850 seniors

- **Bhutanese** *People from Nepal & India welcome too*
- **Bosnian**
- **Greek**
- **Italian**
- **Polish**
- **South Eastern Asian**
- **Spanish**
- **Vietnamese**



VIETNAMESE GROUP



Regular programs support communities to:

- celebrate and share culture
- engage in activities that promote a sense of
 - belonging
 - citizenship
 - positive health and wellbeing outcomes.



BHUTANESE GROUP

- Started eight year ago. Membership has grown from 0 to 228.
- Facilitation of linkages to a range of organisations, community activities and health providers to build capacity and maximise health and wellbeing outcomes.



BHUTANESE GROUP

Formation of a Bhutanese Healthy Walking Group
Heart Foundation Walking program



2016 SA Golden Shoes Award

- 2014 – 540 walks
- 2015 – 902 walks
- 2016 – 1178 walks
- 2017 – 1331 walks



BHUTANESE GROUP

These initiatives have built the confidence and capacity of older Bhutanese community members to

- become active citizens
- to speak up
- to express their unique spiritual and cultural practices; and
- to make meaningful contribution to their local community and council.



INTERCULTURAL



- Australia Day
- Harmony Day
- Volunteers
- Women's Health
- Age to Perfection

What have we learnt

- Many older people affected by the isolation of language & culture, impact on their health
- Traumatic events of past life, memories of violence and loss become vivid with ageing
- Family reunions – 3 generations living together
- Older generation the ‘culture keepers’ – traditional leaders of the community

What have we learnt

- Importance of relationships
- Importance of meeting in cultural groups
- People were thirsty for information.. and access to all Council services
- Importance of having bi-lingual staff

We began to understand 'ageing in a foreign land'

But, did we get the sauce right ?

- No we did not get the sauce right, never will, but





CITY OF
Salisbury