

Ageing and Technology Workgroup Meeting Notes

Wednesday 21 August 2019

Attendees: Michelle Young, Maria Shialis, Marianne Lewis, Sadie-Goddard-Wrighton, Sally Warnes

Apologies: Lisa Elder, Joanne Wood,

- **Welcome and introductions**
- **Checked and accepted previous minutes**
- **Report back from Maria re discussion with Andrew Berney:**
 - City of Onkaparinga Digital Inclusion Strategy 2018-2021
 - Work with, not do for – listening and answering questions
 - Won a \$9,000 grant – ‘Get on Line Week’ *14 to 20 October* to showcase what is happening in the libraries
 - Looking at ways to be more disability friendly – increase time limits for using computers
 - Digital men’s group – a 91-year-old is publishing his book on Kindle
 - A lack of knowledge and lack of confidence about the ‘cloud’
 - Have had proposals re training from Microsoft – but not suitable because of the inclusion of spreadsheets and things not needed
 - Individualised assistance available
 - Aldinga Library has volunteers
 - Other sites mainly use staff
 - Tech for Wellbeing is a niche website – it fills a gap

- Potentially deliver Tech for Wellbeing to library staff
 - It's easy to focus on the negatives of older people using technology – useful to be more positive
 - Scams are an issue
 - Carry out brief surveys which document what people have been helped with. This highlights trends. Need to add a question re age/birth year
- **ACTIONS:**
 - Discuss further with Andrew re Tech for Wellbeing training for Aldinga Library staff
 - Andrew (City of Onkaparinga) and Ben (City of Marion) to be invited to next meeting
 - Check with Caron re City of Mitcham representative to be invited. Check with Holdfast Bay.
 - Postpone Tech for Wellbeing training until 2020
 - Establish some dates for Tech for Wellbeing training next year – advertise using a postcard which includes the dates/time/venue

Actions from previous meetings still to be addressed:

- **ACTION:** Develop the extra training resources to complement the Tech for Wellbeing website – starting point could be what was delivered at the Catalyst Foundation.
- **ACTION:** Add ACR to communication skills and? gratitude (the what and the why)