



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Social Programs Workgroup**  
**Date: 9/04/20**

**Present:** Maria Shialis, Janine Callegari, Trudy Gore, Jen West, Angela Bell, Justine Jackson, Debra Beeby

**Apologies:** Deb Whitford, Carol Ganley, Mark Kruszynski, Sadie Godddard-Wrighton, David Jacquier, Fay Millington, Cathy Wiseman, Jo Blaess, Paul Van Adrighem, Kelly Quinlan, Helen Sims, Karen Reilly, Lisa Elder, Karen Glover

Agenda Items	Discussion	Actions
<b>Welcome, apologies, introductions</b>	Welcomed group members	
<b>Information and sharing</b>	<b>Jen West – City of Adelaide</b> <ul style="list-style-type: none"><li>• Critical staff are only working</li><li>• Libraries and community centres are closed</li><li>• About 60 hampers (food staples) given out. Positive feedback</li></ul>	

	<p><b>Angela Bell – City of Marion</b></p> <ul style="list-style-type: none"> <li>• Shopping using pre-paid cards</li> <li>• Referring residents to the library if they are IT savvy and would like to learn about online shopping. Libraries are closed but staff are working in the library, but not open to the public</li> <li>• Welfare checks and catch-up phone calls with residents</li> <li>• Easter egg drop offs to residents who would use the community bus. Very well received</li> <li>• Cooinda hired a chef to cook meals. Samples sent out to people. Food can be ordered for \$8 a meal</li> <li>• Volunteers taking residents to medical appointments (and then past the bank if they need)</li> <li>• Currently not collecting contributions (due to money handling). Will sort the funds out at a later stage</li> <li>• Still receiving referrals</li> <li>• Sending out to residents info packs on low impact exercises to do at home</li> </ul> <p><b>Trudy Gore – Volunteering SA &amp; NT</b></p> <ul style="list-style-type: none"> <li>• Working on a project to link older people into volunteering positions</li> <li>• Using a strengths-based approach</li> <li>• Going forward working remotely, over the phone</li> <li>• Would like to make contact with CHSP clients and having volunteer advisors</li> </ul> <p><b>Justine Jackson – Housing Choices South Australia</b></p> <ul style="list-style-type: none"> <li>• Shopping being delivered to the door</li> <li>• Staff putting together shopping packs and trying to accommodate as best as possible</li> </ul>	<p>Trudy has supplied an overview of the project. Attached to the email with these minutes.</p>
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	<ul style="list-style-type: none"> <li>• 50-60 deliveries a week</li> <li>• Identifying loneliness and boredom amongst people</li> <li>• No volunteers</li> </ul> <p><b>Maria Shialis - SSRG and City of Onkaparinga</b></p> <ul style="list-style-type: none"> <li>• Supporting the region, sharing resources and information</li> <li>• Talking with various providers, Social Programs are looking a little different these days, working in different ways to engage residents/consumers. Some great initiatives with info/activity packs being sent out. For those tech savvy, online resources being used, such as exercise session on YouTube - One resident mentioned to me Walk at Home, Body Groove. There is also Body Coach</li> <li>• Dementia Australia have developed COVID-19 Help Sheets for carers and people living with dementia. Fantastic source of information. These can be sent out to networks</li> <li>• Meeting with RAS – there are a reduced number of new referrals and an increase (or same) number of reviews. Assessments done over the phone, online and some face-to-face</li> </ul>	<p style="color: green;">Dementia Australia Help Sheets also attached to the email with these minutes</p>
<p><b>Any other business</b></p>	<p>Due to current circumstances the group would like to meet in a fortnight.</p> <p>Thursday 23 April, 2 – 4pm</p> <p>Calendar meeting appointment to be sent out</p>	

**Next Meetings: Thursday 23 April, 2.00 to 4.00pm, Zoom Meeting**

**Thursday 14 May, 2.00 to 4.00pm, Zoom Meeting**