



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Carer Issues
Date: 19 February 2013

Present: Jen Day (Chair), Louise Fuller, Brenda Johnson, Carole Matthews, Stephanie Papps, Filomena Occhiodoro, Julie Milburn, Sharron Irwin, Julie Haselgrove, Meredith McLeod, Sally Warnes (Project Officer), Bev Bannister (Minutes)

Apologies: Chris O'Brien, Teresa Moran, Sandy Johnson-Jones

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• Jen welcomed the group and apologies were made	
Previous minutes & business arising	<ul style="list-style-type: none">• Previous minutes accepted• All actions completed• Red Hatter ladies have agreed to do hat parade• Julie as yet not asked about photographer• Bev to bring her camera as well	

<p>Launch details</p>	<ul style="list-style-type: none"> • invitations went out to business people recommended by the steering committee • have 50 people including all of workgroup attending...so far • working carers not coming from carer support • Julie Milburn will talk to some more carers and see what she can do • Carole Matthews to invite some carers • Jan Gaskin who was our HACC Project Officer sent her congratulations via email to Sally – email was read to the group • Lui Divenuto from the Eastern Collaborative Project will be attending the launch, unfortunately the other collaborative project officers are unable to attend • Rosemary Warmington is going to invite the board members from Carers SA • The group did a run through of the program • We have A-frame signs with arrows to direct people from the car park • Toucan have made a ‘two hats...too hard?’ banner to display on the day at no cost • There will be a ‘symbolic’ handover of the resource to Carers SA and Carer Support • When the handover happens the members of the workgroup will need to come up onto the stage – it will be an acknowledgement of the hard work everyone has put in to making the resource • There will be six red hatter ladies doing a red carpet hat parade -Sally is liaising with them • music is organised for the parade and background music - thank you to Jen’s husband for arranging • Sally to give the speakers and the red hatters a thank you gift • idea was presented for each group member to have a hat and ‘throw it in’ so to speak or Mike to say something about ‘those that threw their hat in and worked on the project...’ • have black hats upside down by the entrance with brochures from organisations in • have badges and lanyards with business cards for the group members 	
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	<ul style="list-style-type: none"> • cheaper to buy 100 badges so guests will also get one • Bev to put cards in lanyards for group members to wear to identify them • small bags to put DVD into – DVD to have a business card in the plastic sleeve and badges to be attached to straps of bags • both carer organisations to bring 12 resources each to the launch - can take names if more copies are required • members to bring posters to display • food is organised - doing cold food as most convenient • all group members to help with serving food and drink • members to dress a little more formal/cocktail style • maybe use photos to put in future organisation's newsletters • members to be there at 3.30 pm for a group photo • have hired tables, a red carpet and serving trays - have arranged balloons for decorations 	
<p>Evaluations from working carers project</p>	<ul style="list-style-type: none"> • Trent will be analysing the evaluation forms • What in particular do we want Trent to look at? • the group had another look at the evaluation questions and discussed • Areas of interest - How many people identify as a carer?, a general summary, compare management survey to employee survey, compare attitudes between staff and managers • some people did give us details if we wanted to run a focus group • Will run the focus group if there is clear reason and outcomes • should speak to these people whether running the group or not....to explain • Sally to finish collating survey results and see how many people gave details for focus group – will discuss at the next meeting 	<p>Sally to email Trent re-evaluations: ask for a general summary... In particular - number of workers who are carers and whether managers are aware there are carers on their staff. - interested in comparing attitudes between managers and staff</p> <p>Sally to make a list of carers interested in the focus group</p>
<p>Information sharing</p>	<p>Filomena Occhiodoro – Carers SA</p> <ul style="list-style-type: none"> • Workplace survey and following talks and discussions were interesting – at staff development day <p>Carole Matthews - Resthaven</p>	

	<ul style="list-style-type: none"> • an audit happening next month – looking at processes, programs etc • programs flowing well • looking for more respite clients <p>Louise Fuller – City of Onkaparinga - SSRG</p> <ul style="list-style-type: none"> • has been working on the information to go into the app • funding has been made available to develop the app for an iPad as well as for iPhone • the app will be free • hopefully ready late April / May <p>Julie Milburn – Carer Support</p> <ul style="list-style-type: none"> • CHART team and adult support team leader - on a steep learning curve with new role • thank you for making me feel welcome in the group <p>Meredith McLeod – Carer Support</p> <ul style="list-style-type: none"> • 100 carers attended the open day for carers at the southern office • official launch of new premises is happening soon plus an agency day • Taking Care of Yourself course for Aboriginal people started today <p>Sharron Irwin - ACH</p> <ul style="list-style-type: none"> • HACC outer south, NRCP, Riverview and McLaren Friends programs need clients • query on A2HC referrals - discussion with group on what everyone else is receiving • Sally has spoken with A2HC and they are willing to keep the lines of communication open <p>Stephanie Papps - MIFSA</p> <ul style="list-style-type: none"> • carer respite program, Wellways, is now called Carer Support, which is a carer education program with three different components – assisting families, partners program and mental illness/alcohol/drug awareness <p>Jen Day – City of Onkaparinga</p> <ul style="list-style-type: none"> • Held the first regional disability session for the year. One of the speakers was the Centrelink manager who was very informative and helpful and open to attending other meetings to share his information and knowledge 	
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Next meeting date: 16 April 2013
Time: 2.00 – 4.00 pm
Venue: Committee Room, City of Mitcham