

The Julia Farr Association is proud to bring you

THE LOOP

Adelaide Conference

WHO DECIDES WHAT'S BEST?

Exploring the nature of 'Quality' in human services

Event 1 - PERSONALISING SUPPORT:

How individualised funding approaches shape a new view of quality
(2 day workshop)

Monday 29 March - Tuesday 30 March 2010

with

Jenny Pitts (UK) and Penny Hambleton (NZ)

Event 2 - INTERSECTIONS:

Person-centered work, community building, and leadership
(2 day workshop)

Friday 30 April - Saturday 1 May 2010

with

John O'Brien and Connie Lyle O'Brien (US)

These events are aimed at people living with disability, older persons, people living with mental illness, other people receiving personal assistance, service agency leaders and staff, policy makers and other people interested in supportive communities.

REGISTER NOW

\$295 for Event 1 \$350 for Event 2

or

\$545 for both events (a saving of \$100)

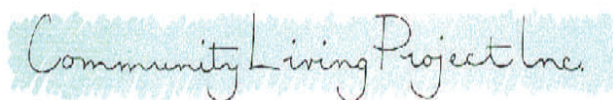
Adelaide venue to be confirmed nearer the date

For Bookings & enquiries phone **8373 8333** within Adelaide, or **1300 857 327** for country callers, or via email admin@juliafarr.org.au

Don't miss these rare opportunities - Book NOW as places are limited.

A limited number of sponsorships may be available to people living with disability on a low income contact us for more information.

PRINCIPAL SPONSORS



PRESENTERS

John O'Brien and Connie Lyle O'Brien

John O'Brien is a leading thinker who has written widely in the field of disability. He is a pioneer and lifelong advocate of Person Centred Planning. His values-based approach emphasises learning with each person about the direction their lives could take, and challenging and overcoming practices, structures and values that lead to segregation and underestimation rather than inclusion, and an approach to change in people's lives based on 'imagining better'.



John O'Brien and Connie Lyle O'Brien work collaboratively with friends and associates from eleven countries. They have turned what they learn from people living with disability and their families and allies into books published by Inclusion Press and papers distributed by their colleagues at The Center on Human Policy at Syracuse University. These include:

- Implementing Person-Centered Planning: Voices of Experience
- A Little Book on Person Centered Planning
- Celebrating the Ordinary
- Members of Each Other
- PATH
- Action for Inclusion

John and Connie advise advocacy groups, service organisations and governments and assist them in planning and learning from their innovations. They began working with people living with disability three decades ago in institutions and have followed and supported people living with disability as they take their rightful place in community life.

Jenny Pitts

Jenny led an award-winning personalisation project in Worcestershire, called '*Doing It Your Way*', which enabled over 100 people living with disability to have a personal budget. Jenny currently works independently and, as well as working for In Control in the UK, she is leading the transformation of adult social care in the large rural county of Shropshire.



She has a background in social care and service provision. She has worked in UK local government for the last 12 years, mostly in service development and commissioning. During the last 3 years she has led personalisation projects, working with the voluntary sector and families to lead change.

Penny Hambleton

Penny is currently the facilitator of two Individualised Funding Initiatives in New Zealand, one for older people and one for people living with disability.

This role has her working in both urban and remote rural environments in southern New Zealand, and her work across the two projects enables her to witness the challenges confronting people requiring support and their ability to solve these issues in highly personalised ways.



Penny has worked in human services for over 30 years, commencing her journey as a registered nurse before moving into the quality management area. Penny's work has included an exploration of the quality of life issues and policies around frail older people requiring support and who choose to live in their own home.



The LOOP 2010

SPECIAL EVENTS

Registration Form/Tax Invoice

Julia Farr Association
ABN 16 464 890 778

Please complete one registration form per person and copy as required

CONTACT DETAILS			
<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Dr	Name		
Organisation			
Address			
Suburb		Postcode	
Phone		Mobile	
Email		Fax	
Will you be accompanied by a support person? <input type="checkbox"/> YES <input type="checkbox"/> NO	Name of Support Person _____		
Do you use a wheelchair or other aids for mobility?	<input type="checkbox"/> YES <input type="checkbox"/> NO		
Do you have any special dietary requirements? <input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Vegetarian <input type="checkbox"/> gluten-free <input type="checkbox"/> Other Please specify _____		
Do you have any other support requirements that we should be aware of? _____			
REGISTRATION FEES (All fees are inclusive of GST)			
<input type="checkbox"/> \$295 Event 1 (2-day workshop: 29 and 30 March 2010) Personalising Support – Jenny Pitts (UK) and Penny Hambleton (NZ)			
<input type="checkbox"/> \$350 Event 2 (2-day workshop: 30 April and 1 May 2010) Intersections – John O'Brien and Connie Lyle O'Brien (US)			
<input type="checkbox"/> \$545 Both Events (a saving of \$100)			

(Continued on next page)



The LOOP 2010

SPECIAL EVENTS

Registration Form/Tax Invoice

Julia Farr Association
ABN 16 464 890 778

PAYMENT

This form when complete serves as a Tax Invoice

<input type="checkbox"/>	Cheque / Money Order:	Payable to ' <i>Julia Farr Association</i> '
<input type="checkbox"/>	Cash	Must be paid at 104 Greenhill Road, Unley <u>prior</u> to event
<input type="checkbox"/>	Direct Credit:	Bank: Bank West Account Name: Julia Farr Association BSB: 305-122 Account No: 0282789 Please fax or email remittance details once the payment has been made and use your surname as a reference

OPTIONS FOR REGISTRATION

- Fax** (08) 8373 8373
- Email** admin@juliafarr.org.au
- Mail** Julia Farr Association, PO Box 701, UNLEY Business Centre, 5061
- In Person** Julia Farr Association, 104 Greenhill Road, Unley

PLEASE NOTE

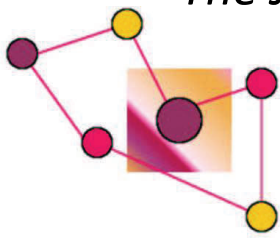
Confirmation

Upon receipt of registration and payment a confirmation note will be sent.

Privacy

When registering for this event we will collect personal information about you. We will only use your details to keep you informed about the activities of the Association. We will not pass on your personal details to any party.

We welcome your attendance at these events and look forward to seeing you



The Julia Farr Association is proud to bring you

THE LOOP

Country SA Conference

WHO DECIDES WHAT'S BEST?

Exploring the nature of 'Quality' in human services

presented by

Robbi Williams, CEO Julia Farr Association &
Ross Womersley, Executive Director of SACOSS

The Loop is an annual conversation that moves through a number of South Australian communities. This year, our focus is on quality in human services.

How do people and service agencies discover what truly makes a difference in people's lives? Can this influence the way services and support are provided to people who experience social disadvantage and who are vulnerable? This year's Loop event is a conversation about what quality means to people who receive services, what gets in the way of it happening and how this can be changed.

This one-day conference is aimed at people living with disability, older persons, people living with mental illness, other people receiving personal assistance, service agency leaders and staff, policy makers and other people interested in supportive communities.

Murray Bridge - 24 March

Port Pirie - 19 April

Whyalla - 20 April

Port Lincoln - 23 April

Mt Gambier - 27 April

Subject to demand, The Loop can come to other venues such as Berri, Victor Harbor, Kangaroo Island, Clare and Ceduna.

Please contact us for more information.

REGISTER NOW

Concession \$20

Everyone Else \$95

For Bookings & enquiries phone **8373 8333** within Adelaide, or **1300 857 327** for country callers, or via email admin@juliafarr.org.au

PRINCIPAL SPONSORS



ABOUT THE PRESENTERS

Robbi Williams, Chief Executive Officer Julia Farr Association



Robbi has over 25 years international experience working across a range of social issues including disability, mental health, families, ageing, primary and specialist health services.

Robbi is CEO of the Julia Farr group, a trio of non-government organisations working to improve the life chances for people living with disability and their families, through research, policy development, housing services and grant-giving. Robbi is a regular columnist for national disability magazine Link. You can also visit his blog at <http://juliafarrobbi.blogspot.com/>

Ross Womersley, Executive Director SACOSS



Ross is the Executive Director of the South Australian Council of Social Service (SACOSS). Prior to taking up this role Ross had a wide range of involvements across the community sector and was intensively involved in the development of innovative, highly personalised and community based services for people who live with a disability.

Ross is deeply interested in how services ensure the people they assist have as much control over their own lives as possible. Ross has a wide range of experience working with community groups and in nurturing other peoples leadership around such issues.



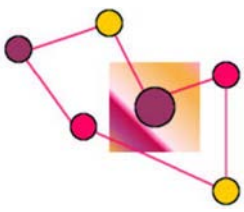
The LOOP 2010

Registration Form/Tax Invoice

Julia Farr Association
ABN 16 464 890 778

Please complete one registration form per person and copy as required

CONTACT DETAILS			
<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Dr		Name	
Organisation			
Address			
Suburb			Postcode
Phone		Mobile	
Email			Fax
Will you be accompanied by a support person? <input type="checkbox"/> YES <input type="checkbox"/> NO			Name of Support Person _____
Do you use a wheelchair or other aids for mobility? <input type="checkbox"/> YES <input type="checkbox"/> NO			
Do you have any special dietary requirements? <input type="checkbox"/> YES <input type="checkbox"/> NO			<input type="checkbox"/> Vegetarian <input type="checkbox"/> Vegan <input type="checkbox"/> Other Please specify _____
Do you have any other support arrangements that we should be aware of? _____			
REGISTRATION FEES (All fees are inclusive of GST)			
<input type="checkbox"/> \$20 Concession			
<input type="checkbox"/> \$95 Everyone Else			
PAYMENT			
This form when complete serves as a Tax Invoice			
<input type="checkbox"/>	Cheque / Money Order:	Payable to ' <i>Julia Farr Association</i> '	
<input type="checkbox"/>	Cash	Must be paid at 104 Greenhill Road, Unley <u>prior</u> to event	
<input type="checkbox"/>	Direct Credit:	Bank: Bank West Account Name: Julia Farr Association BSB: 305-122 Account No: 0282789 Please fax or email remittance details once the payment has been made and use your surname as a reference	



The LOOP 2010

Registration Form/Tax Invoice

Julia Farr Association
ABN 16 464 890 778

OPTIONS FOR REGISTRATION

- Fax** (08) 8373 8373
- Email** admin@juliafarr.org.au
- Mail** Julia Farr Association, PO Box 701, UNLEY Business Centre, 5061
- In Person** Julia Farr Association, 104 Greenhill Road, Unley

LOCATION / VENUES

Please indicate the location and date of the event you are registering for –

Location	Date
----------	------

CONFERENCE TIME 10.00am – 4.00 pm (includes lunch)

PLEASE NOTE

Confirmation

Upon receipt of registration and payment a confirmation note will be sent.

Privacy

When registering for this event we will collect personal information about you. We will only use your details to keep you informed about the activities of the Association. We will not pass on your personal details to any party.

We welcome your attendance at this conference and look forward to seeing you

