

Transport

What is Red Cross Transport service?

Red Cross Transport service enables people who have no access to other means of transportation to attend medical appointments. There is also limited transport available for people to attend social and family occasions. The Transport service operates across the Adelaide metropolitan area, as well as in the South East Country and Eyre Peninsula regions, with regional offices located in Mt Gambier and Pt Lincoln. The regional offices operate as Community Passenger Networks, coordinating transport services in the region. The Community Passenger Network also provides transport information and transport for isolated clients to access services. Last year, our dedicated team of over 340 volunteers provided more than 38,000 transport trips across South Australia.

Who can use the Transport service?

The Transport service is for people who are frail, aged, isolated, younger people with disabilities and people who are financially or transport disadvantaged. Carers can also travel with clients.

Is there any cost for the Transport service?

There is an annual administration/insurance levy that covers either a single person or family. Red Cross also asks for a small contribution each trip, to help cover the costs of providing the service. However, fees are not compulsory and may be determined on an individual basis.

How can you become involved in the Transport service?

Registration is required if you would like to receive the Red Cross Transport service for yourself or a family member.

We register people before their first trip for funding, insurance and emergency reasons, and to ensure that transport meets their individual needs.

Registrations can be made over the telephone and can be made by yourself, a carer, social worker, doctor, family member or friend.

Once registered, you can begin to use the Transport service. Please note bookings for transport are requested at least 24 hours in advance. On most occasions, if clients are booked for appointments at similar times in similar locations, they will travel together.

You can also become involved in the Transport service by becoming a transport volunteer driver, an office administrator, by referring family or friends, or by becoming a financial contributor.

Eyre Peninsula

Phone (08) 8683 0551 or 1300 306 551
Facsimile (08) 8683 1040

Metro - Adelaide

Telephone (08) 8100 4583 or
1800 246 850 (free call)
Facsimile (08) 8100 4544

South East - Mt Gambier

Phone (08) 8725 3622 or 1300 851 898
Facsimile (08) 8723 9045

Transport

Phone

**08 8100 4583 or
1800 246 850 (free call)**

Email

SAClientServices@redcross.org.au